

Sensor-Activated Urinal Flush System

Installation and Maintenance Instructions

EMF301M-3



I00359_Version1.3__FEB23

Call 1300 369 273
www.enware.com.au

Enware Australia
9 Endeavour Rd Caringbah NSW 2229 Australia
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technical data

Water Supply Pressure	Minimum 200 kPa Dynamic Pressure Maximum 500 kPa WELS Flush Volume achieved at 350 kPa
Minimum Water Supply Line Size	3/4" (20mm) Copper for 1 stall or up to 450mm wall space 1" (25mm) Copper for 600mm wall space may be required
Connection	Inlet - 1/2" BSP (15mm)
Spurge Pipe	DN25
Installation Height	Valve assembly: minimum 300mm above wall-hung urinal minimum 450mm above continuous wall urinals maximum 2m above ground level Sensor Plate: 100mm above urinal recommended
Coverage	No more than 1 urinal per valve or per 600mm wall space
Power	Mains Power Supply: 240VAC 50/60Hz Operating Voltage: 24V AC
Kv Factor	1.9 m ³ /h
Flush Volume	1L / flush (WELS 5 Star)
Automatic Flush Sensor range	0.5 - 1 metre
Automatic Flush Sensor Activation ^	Time to identify urinal in use (Minimum length of time user has to be in sensor range to activate flush): 10 sec Time delay before flushing (After user leaves sensor range, the length of time before flushing): 3 sec

^ Other time settings for the sensor are available at the time of ordering.
Contact Enware for more information.

installation compliance

For use with potable water only.

Enware products are to be installed in accordance with the Plumbing Code of Australia (PCA) and AS/NZS3500. Installations not complying with PCA and AS/NZS 3500 may void the product and performance warranty provisions.

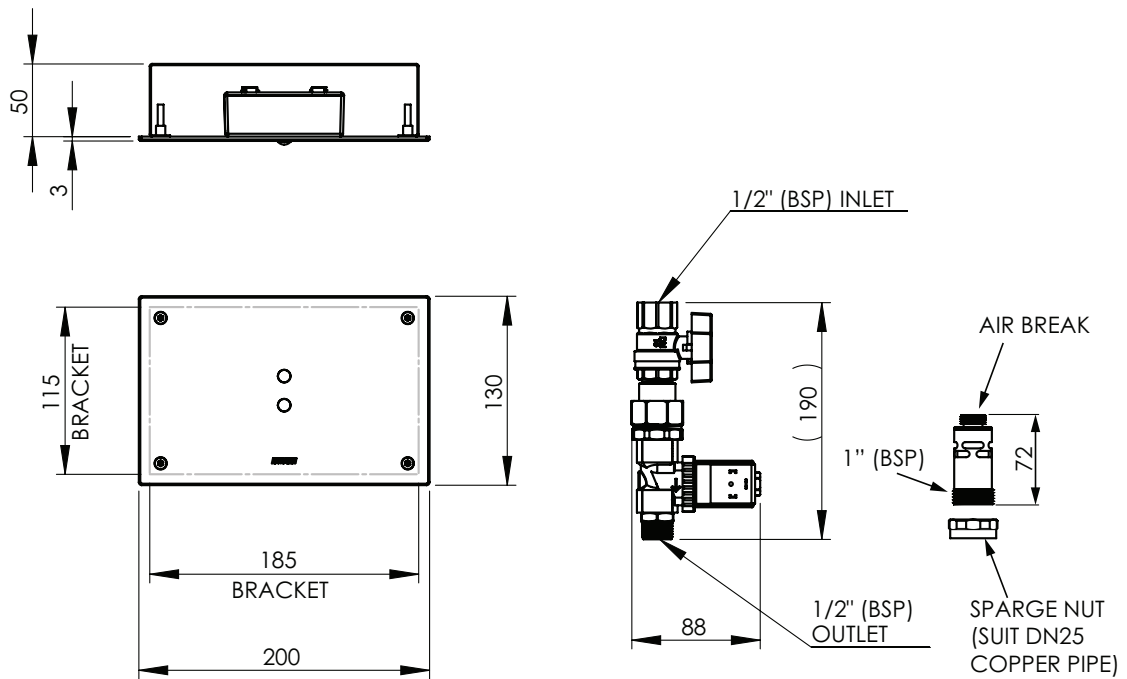
Reference should also be made to the Australasian Health Facility Guidelines (AHFG), ABCB and Local Government regulations when considering the choice of, and the installation of these products.

NOTE: Enware Australia advises:

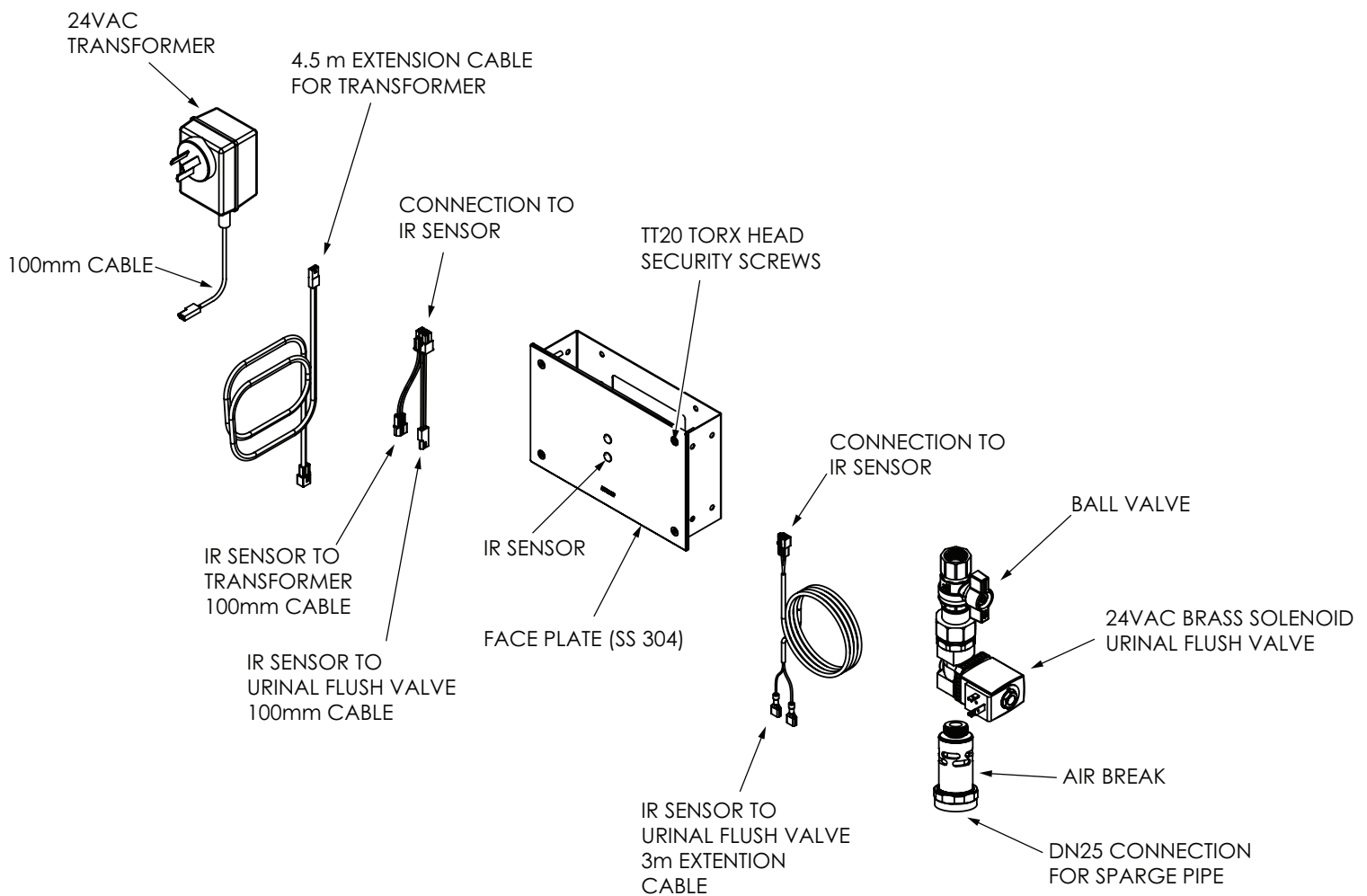
1. Due to ongoing Research and Development, specifications may change without notice.
2. Component specifications may change on some export models.

All measurements are in millimetres.

dimensions



components



installation - technical requirements

Before proceeding with installation, ensure all operating and dimensional specifications are suitable for the intended installation.

TECHNICAL REQUIREMENTS

To ensure that the unit works correctly, it is important to ensure that the site and location of installation meets the hydraulic requirements of AS/NZS 3500.1.

In addition, there must be:

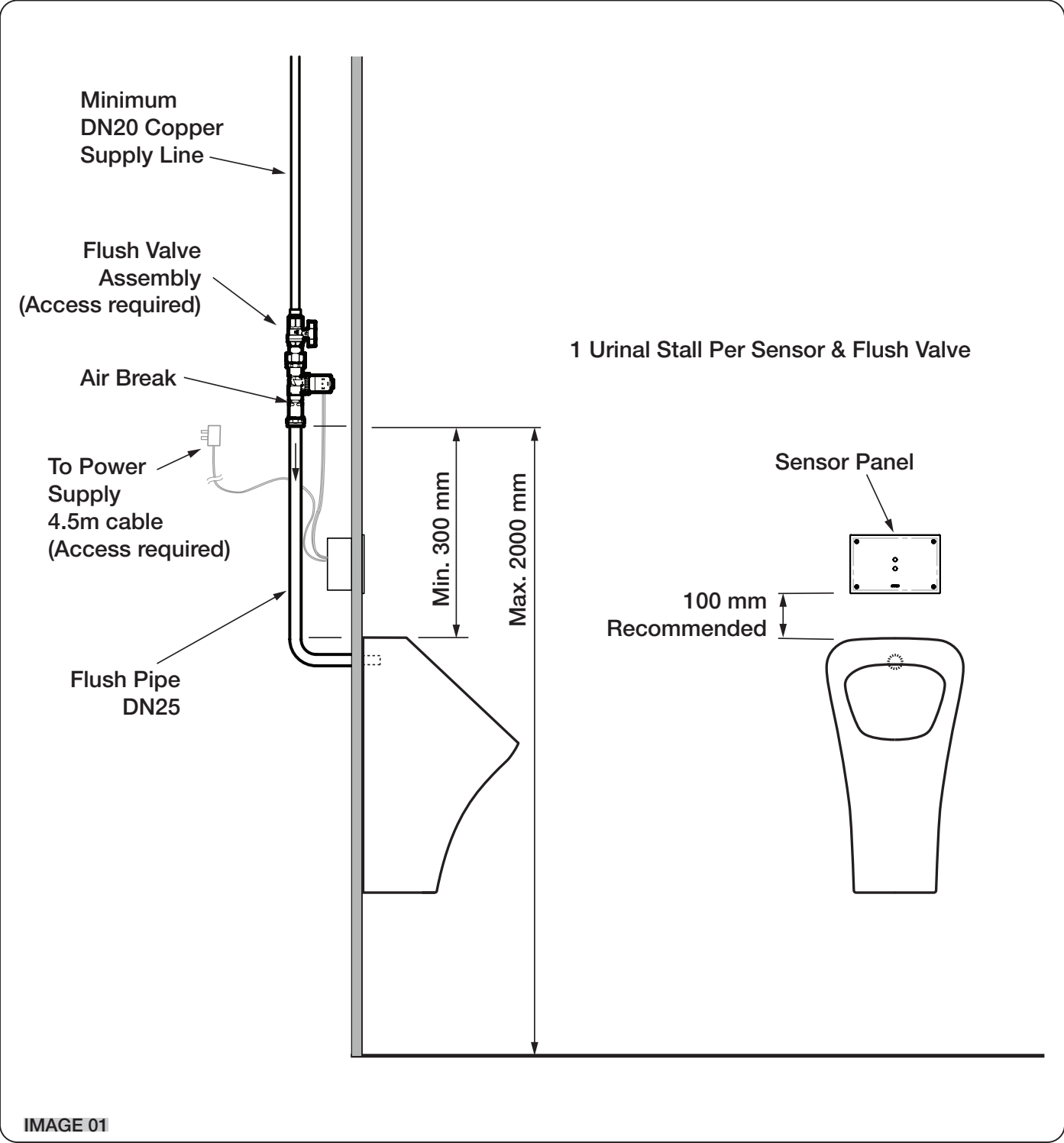
- Minimum 20mm (3/4") copper supply line for 1 stall or up to 450mm wall space. 600mm of wall space may require 25mm (1") supply. SEE IMAGES 01 & 02
- Minimum 200kPa for valve to operate. NOTE: WELS Volume is only achieved at 350kPa
- No more than 1 urinal OR 600mm wall space per flush valve
- 25mm (1") sparge pipe must be used. Sparge nut is suitable for 1" copper tube.
- Flush valve should be installed min. 300mm above wall hung urinals and min. 450mm above continuous wall urinals
- Flush valve must be no more than 2 metres above ground level
- Air break must be installed in a vertical position to prevent leakage.

Pipe work to the valve fixture must be sized according to water service rule calculations and simultaneous demand requirements.

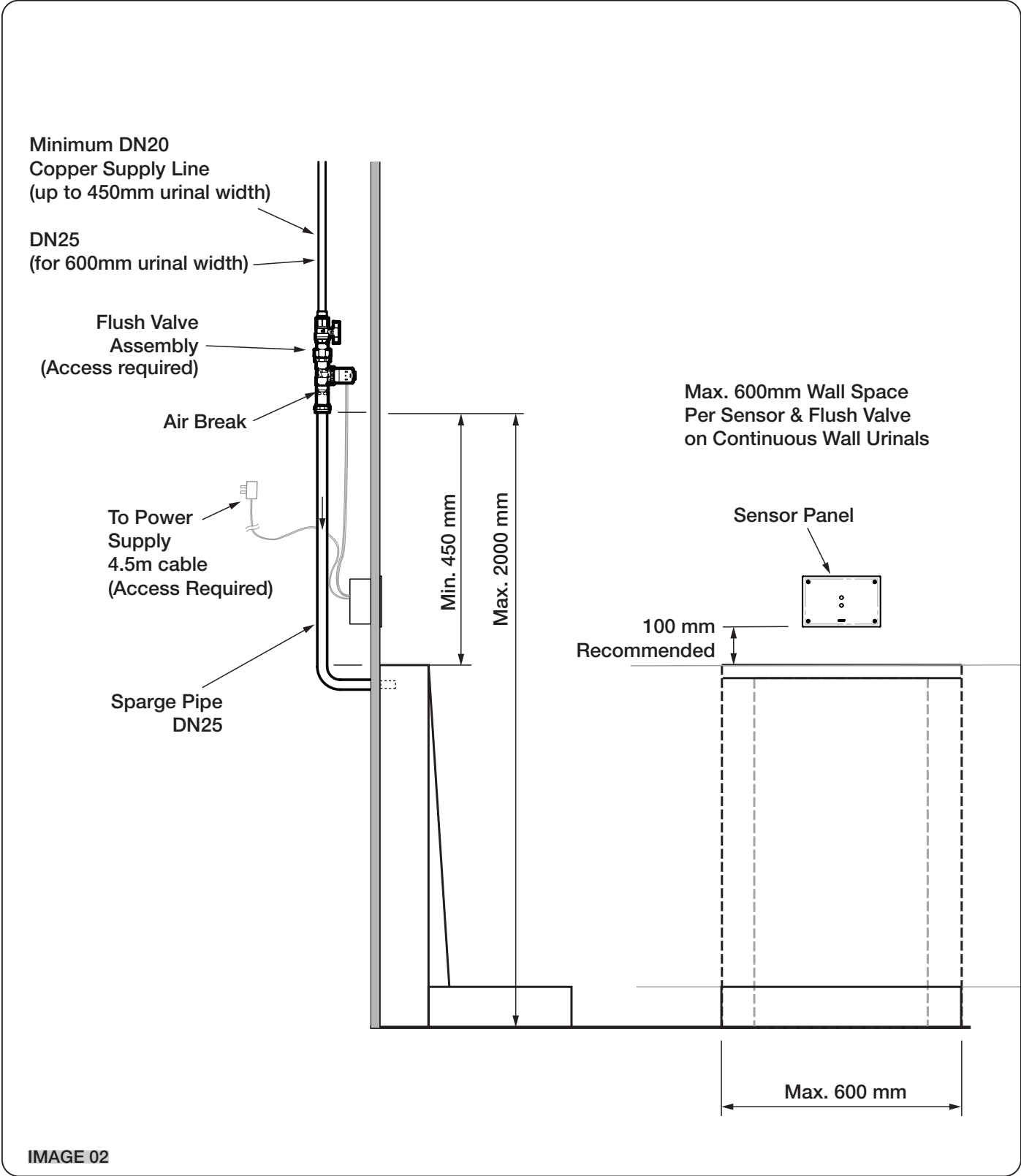
To ensure that the pipeline reticulation system for the valve is designed correctly for the satisfactory performance of the valve, a hydraulic services consultant and/or engineer (or other personnel appropriately qualified in hydraulic services design) must be engaged.

The sensor uses infra-red technology and has a sensor detection range of up to 1 metre, directly in front of the two sensor lenses. User needs to be in sensor detection range to activate the flush valve. The sensor plate should be installed just above the urinal and in line with the centre of the urinal or where the user would stand.

WALL HUNG URINAL INSTALLATION LAYOUT



CONTINUOUS WALL URINAL INSTALLATION LAYOUT



installation procedure

1. Determine position of flush valve, water and power supply requirements and access to components for future servicing.
(Refer to installation guidelines in Installation - Technical Requirements on page 4.)

INSTALLATION IN-WALL

2. Assemble flush valve components. Ensure the solenoid is installed in the correct direction. The arrow on the solenoid body must align with the direction of water flow. SEE IMAGE 03

The air break must be installed vertically to prevent leakage, and it should be fitted directly to the outlet of solenoid. Use a thread sealing tape or similar for the thread connection.

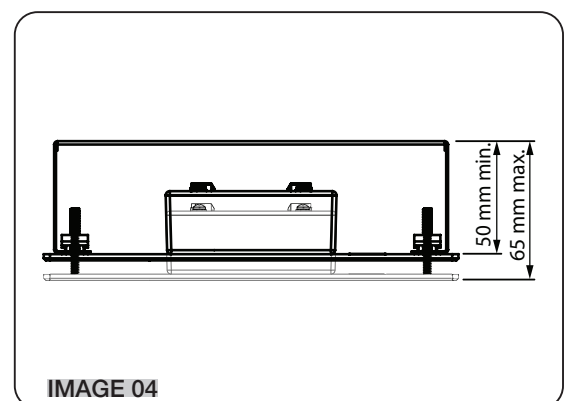
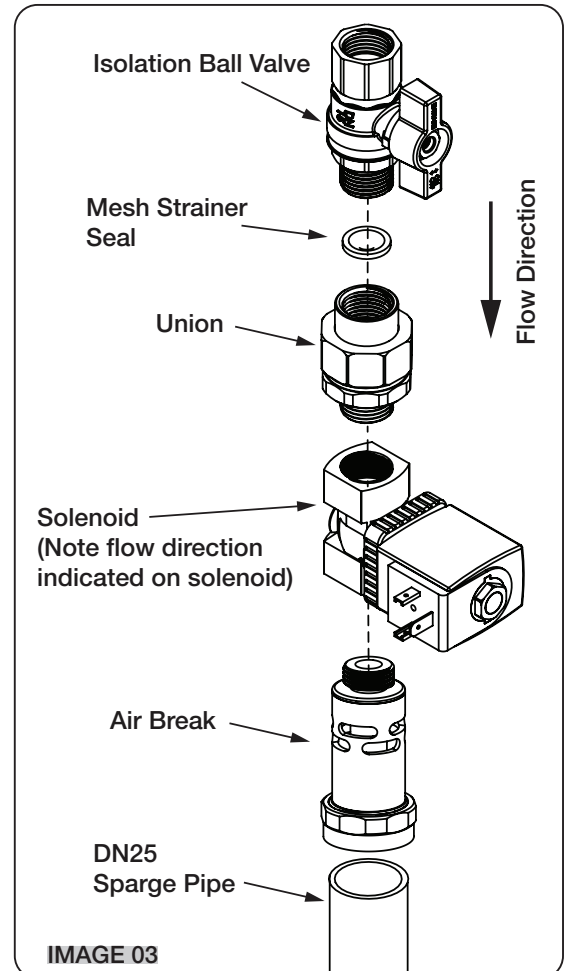
3. Flush the water supply line thoroughly before installing the flush valve. Do not allow debris, dirt, thread sealant or metal particles to enter the flush valve.
4. Install the flush valve assembly into position.
5. Install DN25 flush pipe to air break. The pipe size should not be reduced down, and it should be maintained up to the connection to the urinal fitting.

Installing The Sensor Bracket

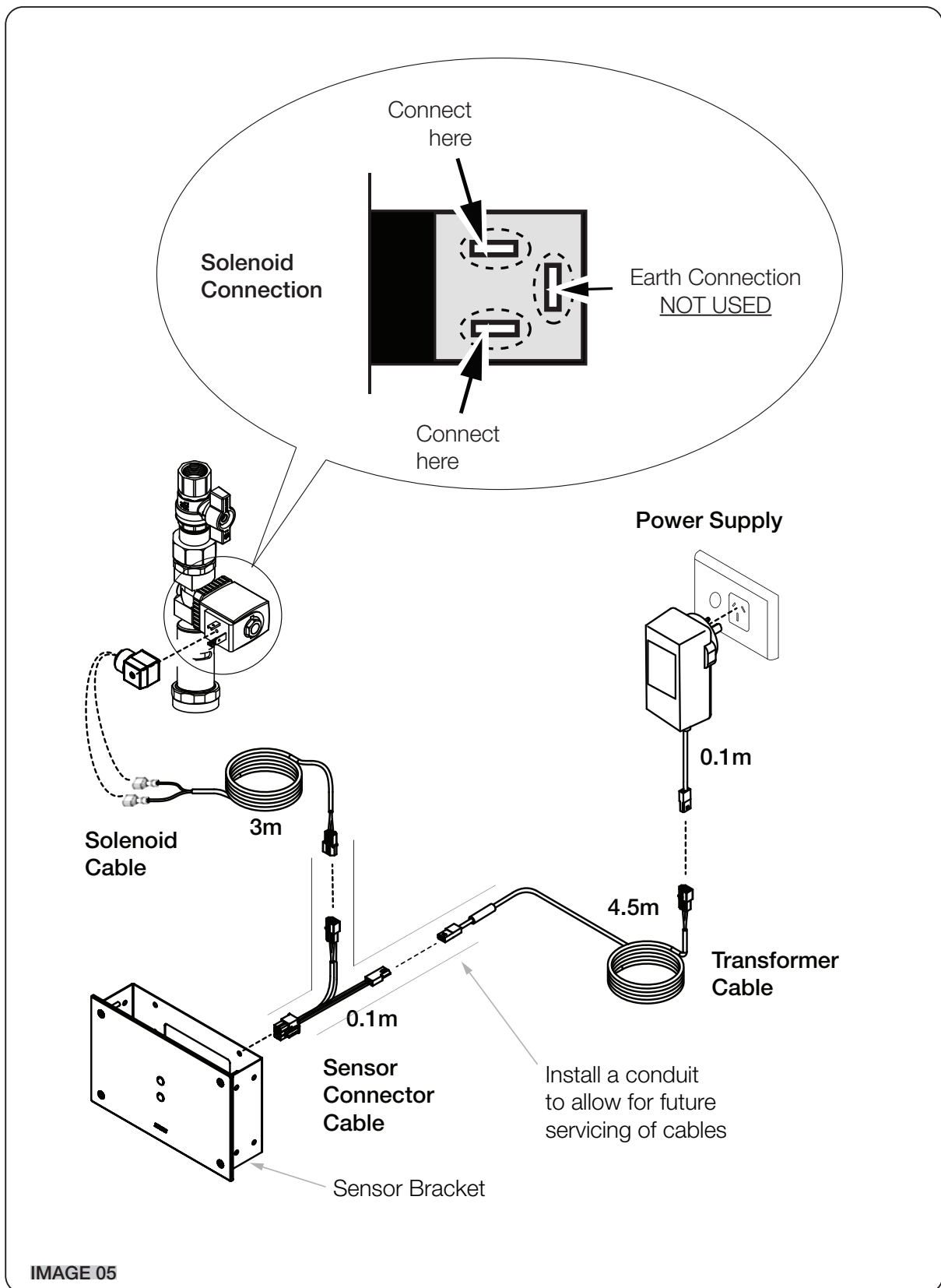
6. Recommended position of sensor plate: 100mm above and in line with the urinal. SEE IMAGES 01 & 02

Once the position of the sensor is determined, fix the sensor mounting bracket inside wall. Take note of the maximum and minimum depths for the sensor plate. SEE IMAGE 04

Minimum wall depth 50mm, maximum 65mm.



Transformer and Cables



It is recommended that all cabling is fed through 20mm conduit to make servicing and replacement easier. The solenoid valve and power point/ transformer are generally located either in the wall space or in the ceiling but they must be easily accessible for servicing. This may be through a duct, or an access panel on the wall or the ceiling.

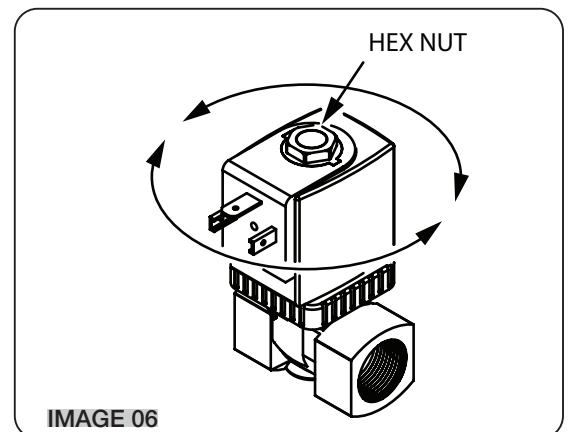
The transformer has a 4.5 metre lead to the sensor and the solenoid cable has a 3 metre lead from the sensor to the solenoid. Additional lead lengths of up to 15 metres can be accommodated with extension cables (available separately from Enware, see Spare Parts on page 14).

7. Run a conduit from solenoid to the sensor plate, and from sensor plate to the power point if required. Plug the transformer into the 240V AC power outlet, and feed cable through to sensor bracket.

8. Connect solenoid cable plug to the solenoid.
SEE IMAGE 05

The black casing of solenoid can be turned around to suit the direction of wiring connection, by first loosening the hex nut on top.
SEE IMAGE 06

9. Feed the solenoid cable through to the sensor bracket.



WARNING:

**Do not cut the wires or extend existing cables without using the correct cable extension from Enware.
Cutting cables will void warranty.**

WARNING: Protecting from Water Spray

Note that the power pack and connections are NOT spray or water proof. If there is a possibility of water coming into contact with any of the electrical components or connections (e.g. if electrical components are exposed to moisture), the unit and all of the interconnections should be installed into a water-proof enclosure.

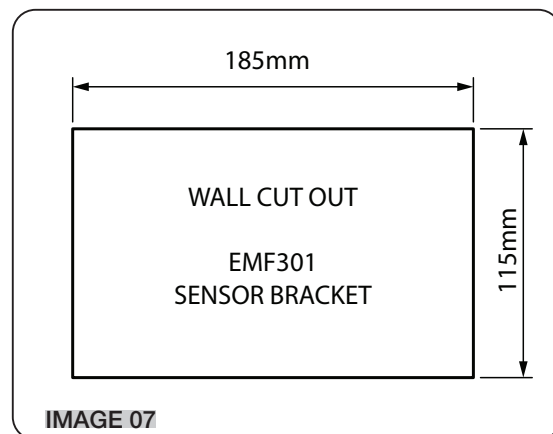
Wiring Method - SEE IMAGE 05

Testing

10. Turn the water on and check for leaks.
11. Connect all electrical components together temporarily, and test the flush valve.
12. Once correct operation of the flush valve is confirmed, disconnect the sensor plate and turn off the power to the transformer.
13. The flush valve is now ready for sheeting or finishing of the wall.

Wall Cut Out Dimensions

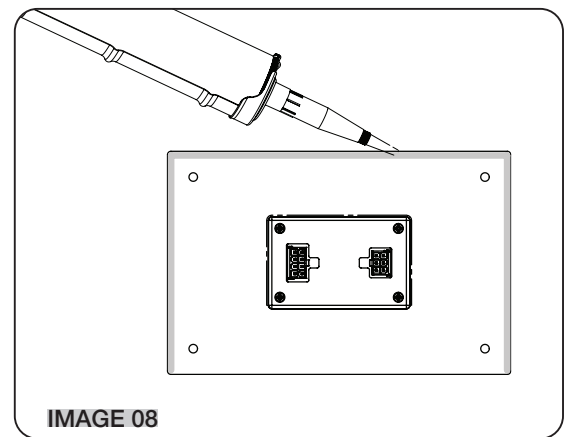
14. Before the wall is sheeted or finished, allow for a cut out in the finished wall surface, of 185mm wide x 115mm high rectangular hole, and 50mm - 65mm deep to allow for installation of bracket. Sensor cable should come through the top, bottom, or back of sensor bracket inside wall.



INSTALLATION AFTER THE WALL IS FINISHED

Mounting The Sensor Plate

15. The stainless steel sensor plate is mounted flush to the wall. Feed the transformer cable through the conduit and make the connections to the sensor by joining the line plug and socket, observing the polarity of the plug.
16. **IMPORTANT:** Before fixing the sensor plate to wall, apply a thin bead of silicone sealant behind the plate along the top and side edges. Ensure that the plate is thoroughly sealed to the wall and that no water can get in behind the plate. Any water entering behind the sensor plate will cause damage to sensor components and void warranty. SEE IMAGE 08
17. Fix the sensor panel using four screws provided.



WARNING:

Sensor components are fragile and sensitive. Do not force the sensor plate to fit onto wall, or attempt to disassemble sensor components, as this could result in damage to sensor and would void warranty.

Testing

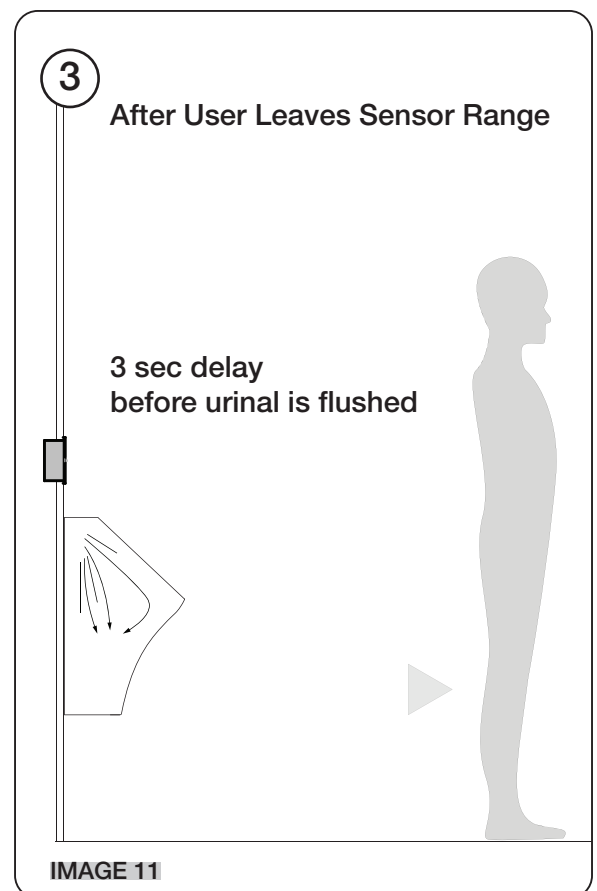
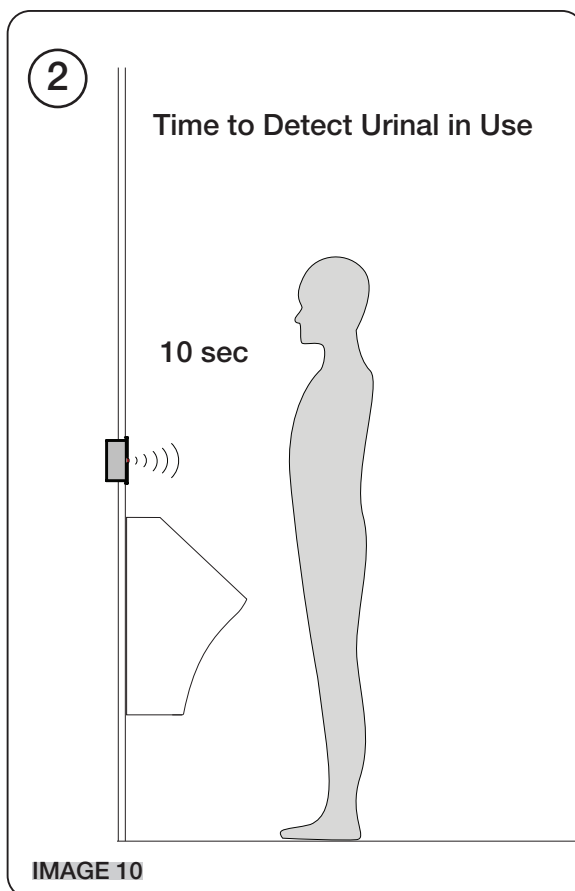
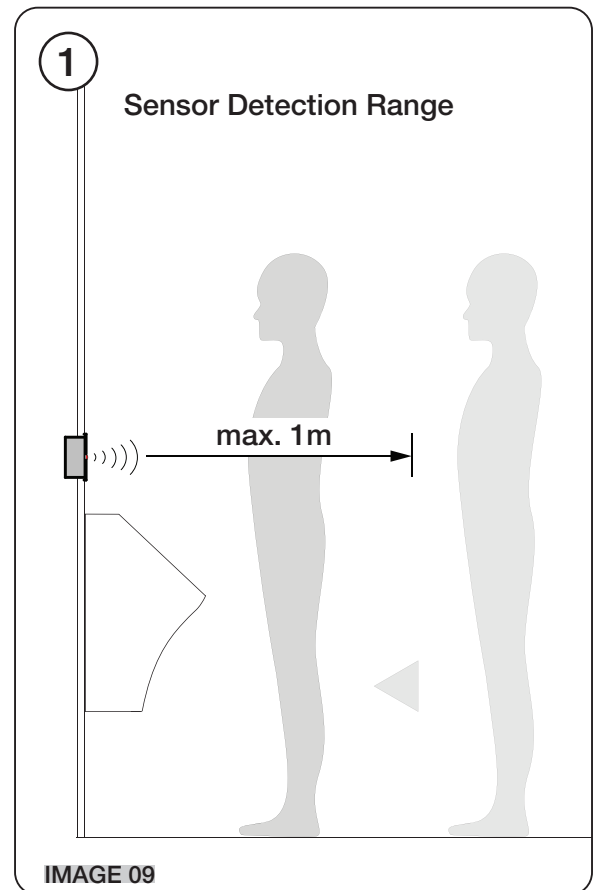
18. Turn on water supply and power to the unit and test for correct operation of the flush valve.
19. If there is any problem, refer to Troubleshooting below.

operating instructions

1. When user is within the sensor range of 1m in front of sensor, the sensor responds with a Red LED light in the sensor lens.
2. The sensor registers that the urinal is in use after 10 seconds*.
3. When user leaves the sensor range, the valve will flush after a 3 second* delay.

If the user is not in the sensor range for longer than 10 seconds, or if the time between the first user and next user is less than 3 seconds, the valve will not flush.

*Longer flow time settings are available – contact Enware for more information.



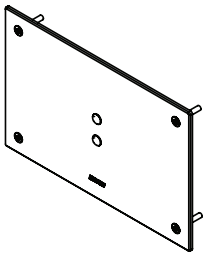
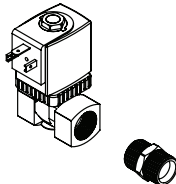
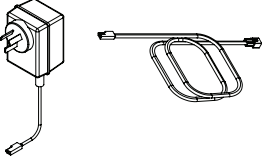
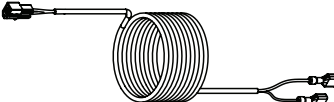
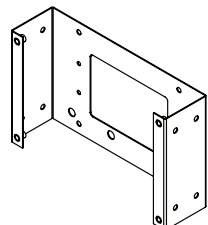
troubleshooting

Refer to the following troubleshooting chart for specific problems and solutions.

PROBLEM	CAUSE	RECTIFICATION
Water does not flow	Loose connection on leads	Reconnect electrical connections
	Dirty or blocked filter	Refer to Filter Cleaning on page 15
	Supply pressure issue	Ensure the dynamic pressure delivered to unit is above 200kpa and below 500kPa
Water does not stop flowing	Debris or scale in the solenoid	Dismantle and clean solenoid. Use solenoid service kit to replace diaphragm if required (See Solenoid Maintenance on page 15)
	Supply pressure issue	Check dynamic pressure (min 200kpa, max 500kPa)
Flush pattern not fully covering urinal	Supply pressure issue	Check dynamic pressure (min 200kpa, max 500kPa)
Too little water delivered	Supply pipe inadequate size	Ensure supply is min. DN20
	Urinal water requirements not met by flush valve	Ensure urinal has a matching WELS rating.
Water leaks out of air break	Spurge pipe is undersized	Ensure the spurge pipe is DN 25.
	Valve install height is too low	Ensure flush valve installation meets the Technical Requirements on page 4.
	Spurge pipe is too short	

For further assistance, call Enware on 1300 369 273

spare parts

Name		Part Code
Sensor with Plate – Urinal		EMFS309
Solenoid 1/2" – AC 24V		EMS804
Service Kit for Solenoid (includes diaphragm, piston and spring to suit AC solenoid 1/2")		ENMS229
Transformer with 4.5m Cable		EMDS803
Sensor Connector Cable 0.1m		673830
Solenoid Cable 3m		673829
2m Extension Cable for Transformer or Solenoid		EMDS801
4.5m Extension Cable for Transformer or Solenoid (Transformer Cable)		480222
Bracket for sensor plate		592077
Fixing Screw for Sensor Plate M4x25 CSK TT20 Torx Security		672480
TT20 Torx Fixing Screw Bit		672483

service & maintenance

FILTER CLEANING

This flush valve is provided with a mesh filter preventing foreign particles from entering the lines. If the water flow has decreased, this may be because the filter is clogged. The filter can be cleaned as follows:

1. Turn off the isolation ball valve.
2. Loosen the union connection and remove solenoid.
3. Remove the union fitting to access the mesh filter seal. (SEE IMAGE 03 on page 7)
4. Remove the filter and wash it under running water.
5. Re-insert the filter and re-assemble the valve.
6. Turn on the isolation ball valve. Check that there is no leakage.

CLEANING

Enware products should be cleaned with a soft damp cloth using only mild liquid detergent or soap and water. Do not use cleaning agents containing corrosive acid, scouring agent, solvent chemicals or cream cleaners. Use of unsuitable cleaning agents may damage the surface. Any damage caused in this way will not be covered by warranty.

SOLENOID MAINTENANCE

For long periods of non-use, a minimum activation of 1-2 times per day is recommended. High frequency of use and high water supply pressures reduce the service life of a solenoid. If the solenoid is not working correctly or is leaking, go through the following steps to service the solenoid. The most common cause of solenoid malfunction is debris getting caught inside, in which case the solenoid needs to be dismantled and cleaned. Service kits including replacement diaphragms are available. (Refer to Spare Parts on page 14)

To Access the Solenoid Valve

1. Turn water supply off and activate the sensor to drain water from the line. Turn power off to the sensor.
2. In most cases it is easier to remove the complete solenoid valve from the installation to service it. Remove the electrical connectors from the solenoid terminals, undo the water connections, and remove the solenoid.
3. The solenoid can be disassembled and checked for debris or damage to the diaphragm. Refer to "Servicing the Solenoid" instructions below. Take note of the location of the components so that it can be reassembled later in the correct order.
4. Service or replace the solenoid and re-install into the line. Push the cable connectors back onto the solenoid terminals.
5. Turn power and water back on and test the valve.

Servicing the Solenoid

Tools required: Spanner, T20 Torx Bit or Slotted Screw Driver

1. Remove the hex nut located on top of the solenoid. SEE IMAGE 12
2. Remove the black coil body and plastic cover from the core tube by sliding up. SEE IMAGE 13
3. Using a T20 Torx screw driver (star bit) or a slotted screw driver, remove the 4 Torx screws that are holding the core tube. Use the correct size tool and take care not to round the screws heads. Keeping in mind that the plunger inside the core tube is spring loaded, dismantle the valve with care. Take note of the order of parts assembled. SEE IMAGES 14, 15
4. Check seat and diaphragm for debris or any damage. SEE IMAGE 16
5. Note the small hole in the rubber diaphragm. It is important that this hole is clear and not obstructed by debris. Clean the diaphragm by rinsing with water. SEE IMAGE 17
6. Replace any component that is damaged. (Service Kit code ENMS229)

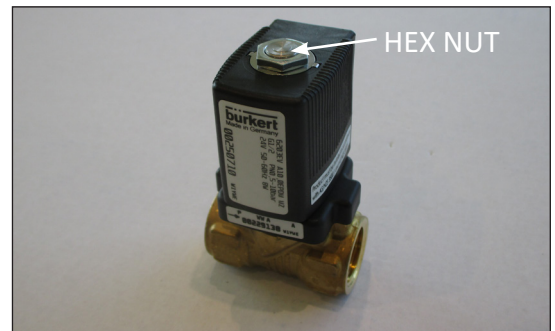


IMAGE 12

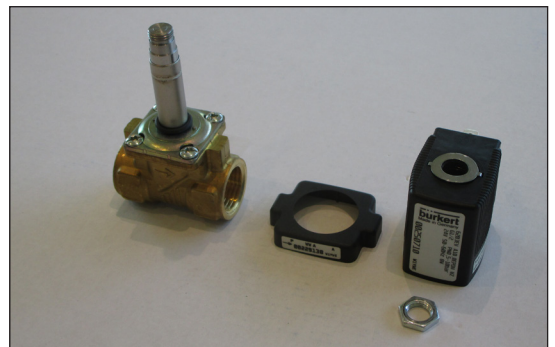


IMAGE 13

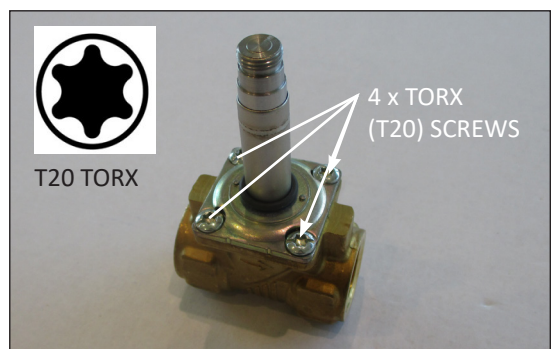


IMAGE 14



IMAGE 15



IMAGE 16

7. To reassemble, firstly place the rubber diaphragm in correct position. The hole in the diaphragm should be assembled either at 2 O'clock or 4 O'clock position, when the direction of flow is going from left to right, as shown below. The arrow is indicated on the solenoid body. SEE IMAGES 18-21

Note: Do not apply grease to internal components of solenoid.

Grease can deteriorate over time and cause the solenoid to malfunction.

8. Reassemble the plunger with spring into the core tube. Check that the spring is reassembled back together inside the core tube, and no foreign material is in the core tube to restrict the plunger movement.
9. Once this is done, place the core tube back on top of the valve and tighten back up with the 4 Torx screws.
10. Once the core tube is tightened, place the plastic cover which goes over the core tube. This covers the screws. When doing so, ensure the sticker on the plastic has the same flow direction as the body.
11. Finally place the black coil body back over the core tube, and tighten the hex nut back up.

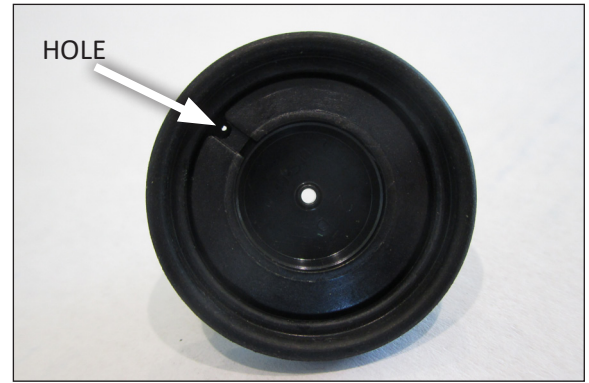


IMAGE 17

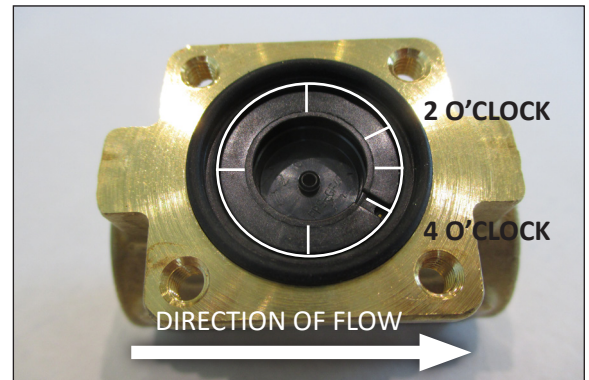


IMAGE 18

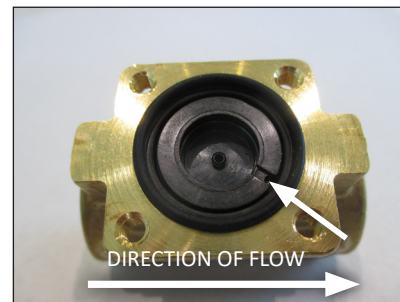


IMAGE 19

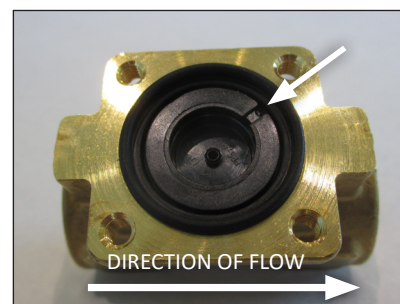


IMAGE 20

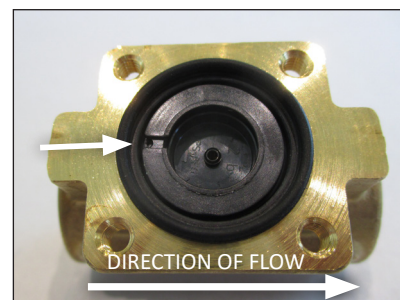


IMAGE 21



Enware Australia (“we” or “us”) warrants that this product (also referred to as “our goods”) will be free from all defects in materials and workmanship for 12 months from the date of purchase. Our liability under this warranty is limited at our option to the repair or replacement of the defective product or part, the cost of repair of the defective product or part or the supply of an equivalent product or part, in each case if we are satisfied the loss or damage was due to a defect in the materials or workmanship of the product or part. All products must be installed in accordance with the manufacturer’s instructions, the PCA, and AS/NZS3500 including any other applicable regulatory requirements.

making a claim

To make a claim under this warranty you must notify us in writing within 7 days of any alleged defect in the product coming to your attention and provide us with proof of your purchase of the product and completed the Online Product Service and Warranty Form available on website www.enware.com.au/product-service-enquiry.

All notifications and accompanying forms must be sent to us marked for the attention of the Enware Australia, 9 Endeavour Road, Caringbah NSW 2229. We can also be contacted by telephone (1300 369 273) or by email (info@enware.com.au).

Your costs in making a claim under this warranty, including all freight, collection and delivery costs, are to be borne and paid by you. We also reserve the right at our cost to inspect any alleged defect in the product wherever it is located or installed or on our premises.

exceptions

This warranty does not apply in respect of any damage or loss due to or arising from:

- a) Failure by you or any other person to follow any instructions for use (including instructions and directions relating to the handling, storage, installation, fitting, connection, adjustment or repair of the product) published or provided by us;
- b) Failure by you or any other person responsible for the fitting, installation or other work on the product to follow or conform to applicable laws, standards and codes (including the AS/NZ 3500 set of Standards, all applicable State and Territory Plumbing Codes, the Plumbing Code of Australia and directions and requirements of local and other statutory authorities); or
- c) Any act or circumstance beyond our control including faulty installation or connection, accident, abnormal use, acts of God, damage to buildings, other structures or infrastructure and loss or damage during product transit or transportation.

other conditions

Except as provided or referred to in this document, we accept no other or further liability for any damages or loss (including indirect, consequential or economic loss) and whether arising in contract, tort or otherwise. Any benefits available to you under this warranty are in addition to any non-excludable rights or remedies you may have under applicable legislation, including as a “consumer” under the Australian Consumer Law. To that extent you need to be aware that: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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