

ENWARE-ORAS ELECTRA INTEGRATED WALL SENSOR SPOUT

Installation and Maintenance Instructions

ENM6186

Integrated Wall Sensor Tap
Battery Operated with 185mm Spout



ENM6187

Integrated Wall Sensor Tap
Battery Operated with 235mm Spout



I00410_Jun 26

1300 369 273 | info@enware.com.au | enware.com.au

technical data

Inlet Connection	15mm (1/2") BSP Female
Recommended Working Pressure	100 – 500kPa*
Recommended Temperature	Cold / Warm up to 43 °C*
Maximum Temperature (For Disinfection Purposes)	70 °C*
Flow Rate	5.5 lpm
Sensor Range	Approx. 150mm ^
Intelligent Afterflow Period	3 seconds ± 1 second ^
Maximum Continuous Flow Period	120 seconds ^
Automatic Flush	OFF ^
Protection Class	IP55
Power Supply	Lithium Battery AA 1.5V x 2

^ Settings are factory default, adjustable via Bluetooth access to sensor program

installation compliance

* Enware products are to be installed in accordance with the Plumbing Code of Australia (PCA), AS/NZS3500 and the manufacturer's instructions. Installations not complying with PCA, AS/NZS 3500 and the manufacturer's instructions may void the product and performance warranty provisions.

Reference should also be made to the Australasian Health facility Guidelines (AusHFG), ABCB Regulations and Local Building Codes when considering the choice of, and the installation of these products.

Thermostatic Mixing Valves and Pressure Reduction Valves may be required to comply with maximum temperature and pressure requirements.

NOTE: Enware Australia advises:

1. Due to ongoing Research and Development, specifications may change without notice.
2. Component specifications may change on some export models.



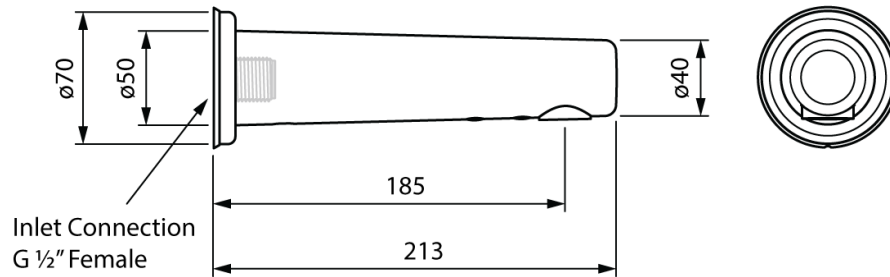
Enware Tapware is manufactured to the exacting WaterMark standard AS/NZS 3718



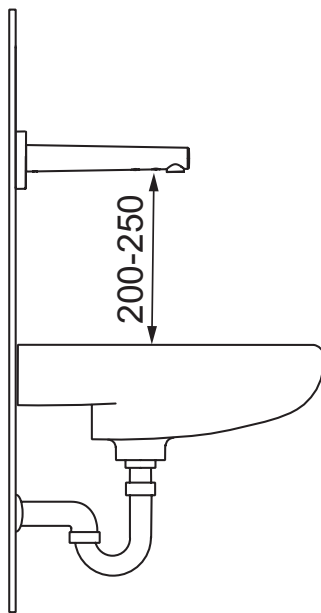
Enware-Oras Electra Tapware is supplied with WELS 6 Star 5.5lpm Water Efficiency Rating as standard.

dimensions

ENM6186



ENM6187

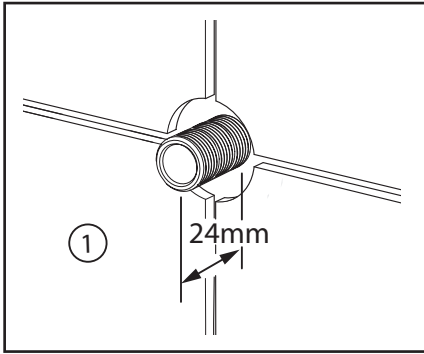


Recommended Installatoin Height:
200mm - 250mm from top of basin

before installation

- Before proceeding with installation ensure all operating and dimensional specifications are suitable for the intended installation.
- Ensure all supply lines are flushed thoroughly to remove debris prior to the installation of this product as per AS/NZS 3500.1. Debris in Solenoid valve may void warranty.

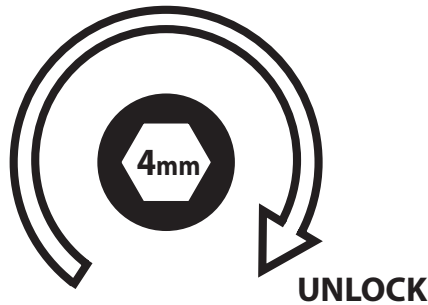
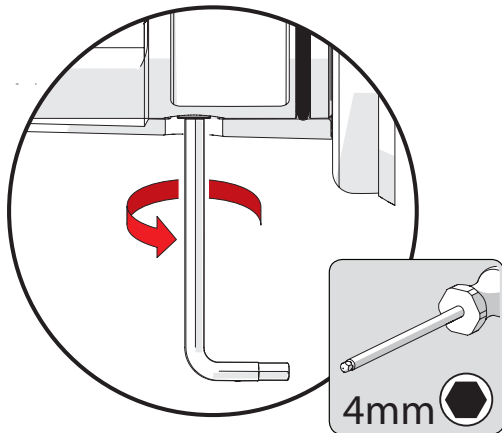
installation



1. Prepare 1/2" BSP male thread connection for inlet. Allow for 24mm of thread protruding from finished wall.
2. Flush the water supply line. Ensure there is no debris or contaminants such as dirt, thread tape, sealants or pipe offcuts in the water supply that could clog up the electronic components in the tap.
3. Dismantle base body from chrome spout. To do this, use a 4mm Allen key screw on the larger grub screw that's holding the chrome spout in place, and rotate it **clockwise** until it stops. This disengages the grub screw from the chrome spout.



NOTE: The grub screw does not come out, it stays inside the brass base body.



Then, loosely screw in a 1/2" thread fitting onto the female thread of the base, and by pulling on the fitting, pull out the base assembly.

Be careful not to pull too quickly: the sensor cable is still attached to the solenoid.



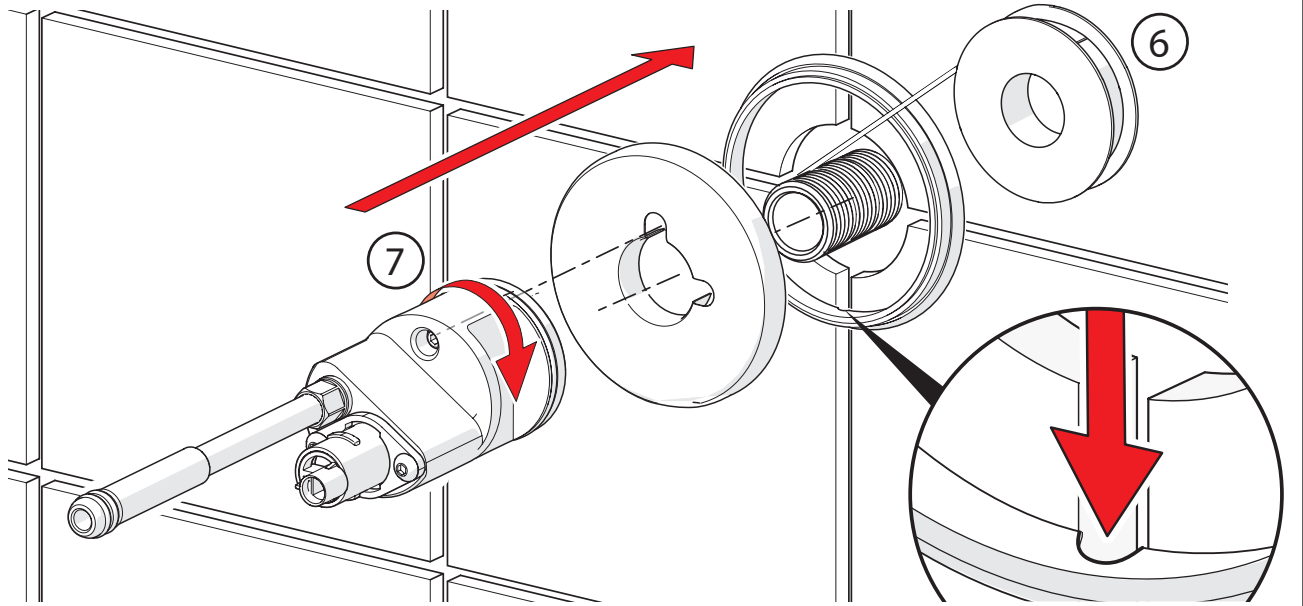
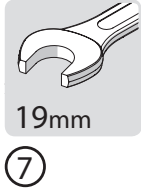
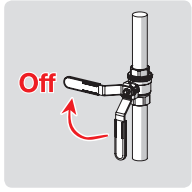
4. Disconnect sensor cable from solenoid.



5. Put wall flange and appropriate colour indicator onto wall. (Clear, Blue for cold, or Yellow for warm water supply.) Take care to align the holes on the wall flange as shown.

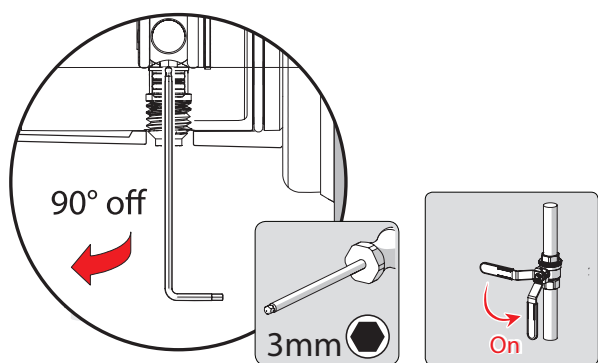
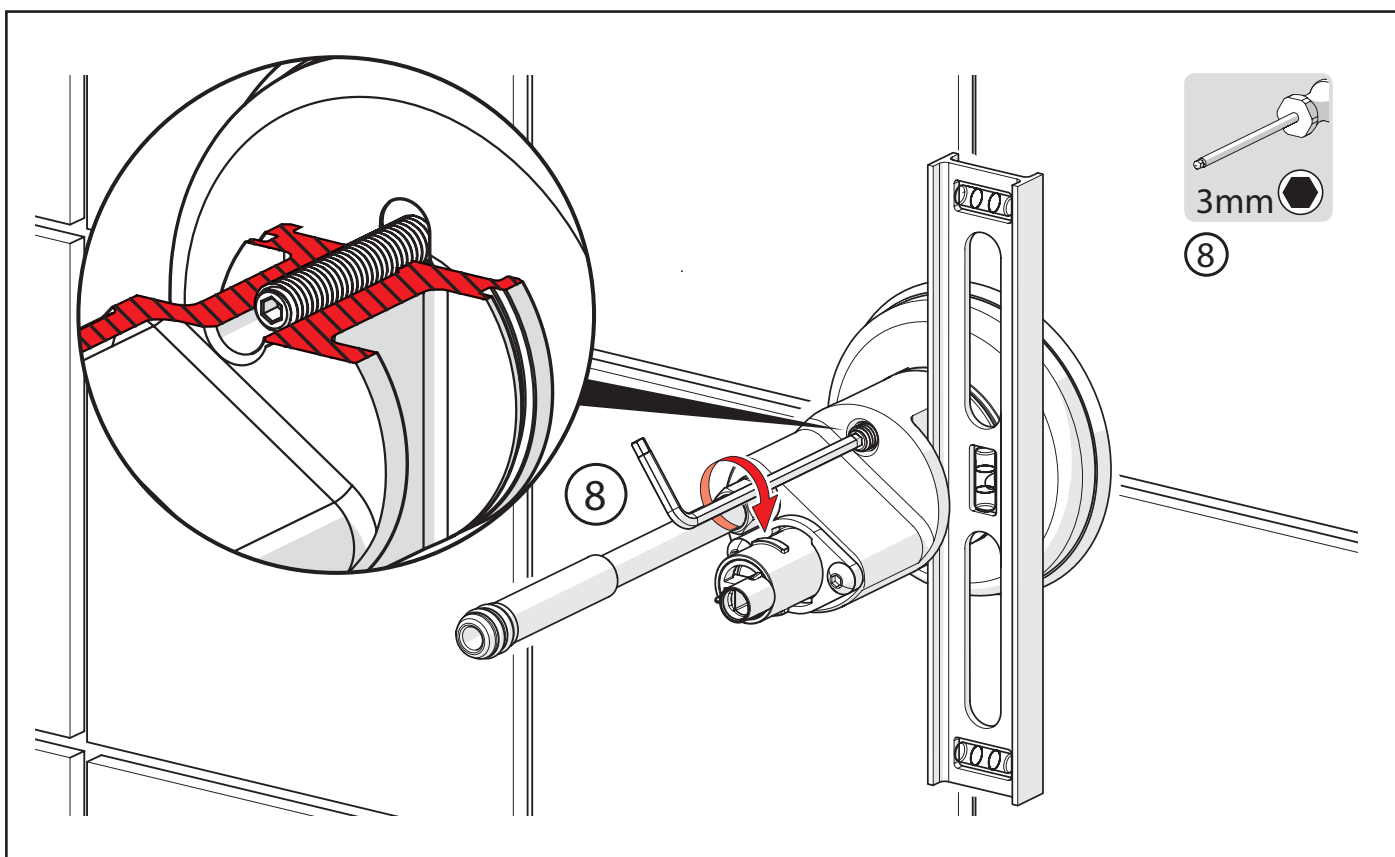


6. Apply thread sealant onto male thread on wall
7. Screw on the base assembly. Ensure the base sits straight up, as shown.





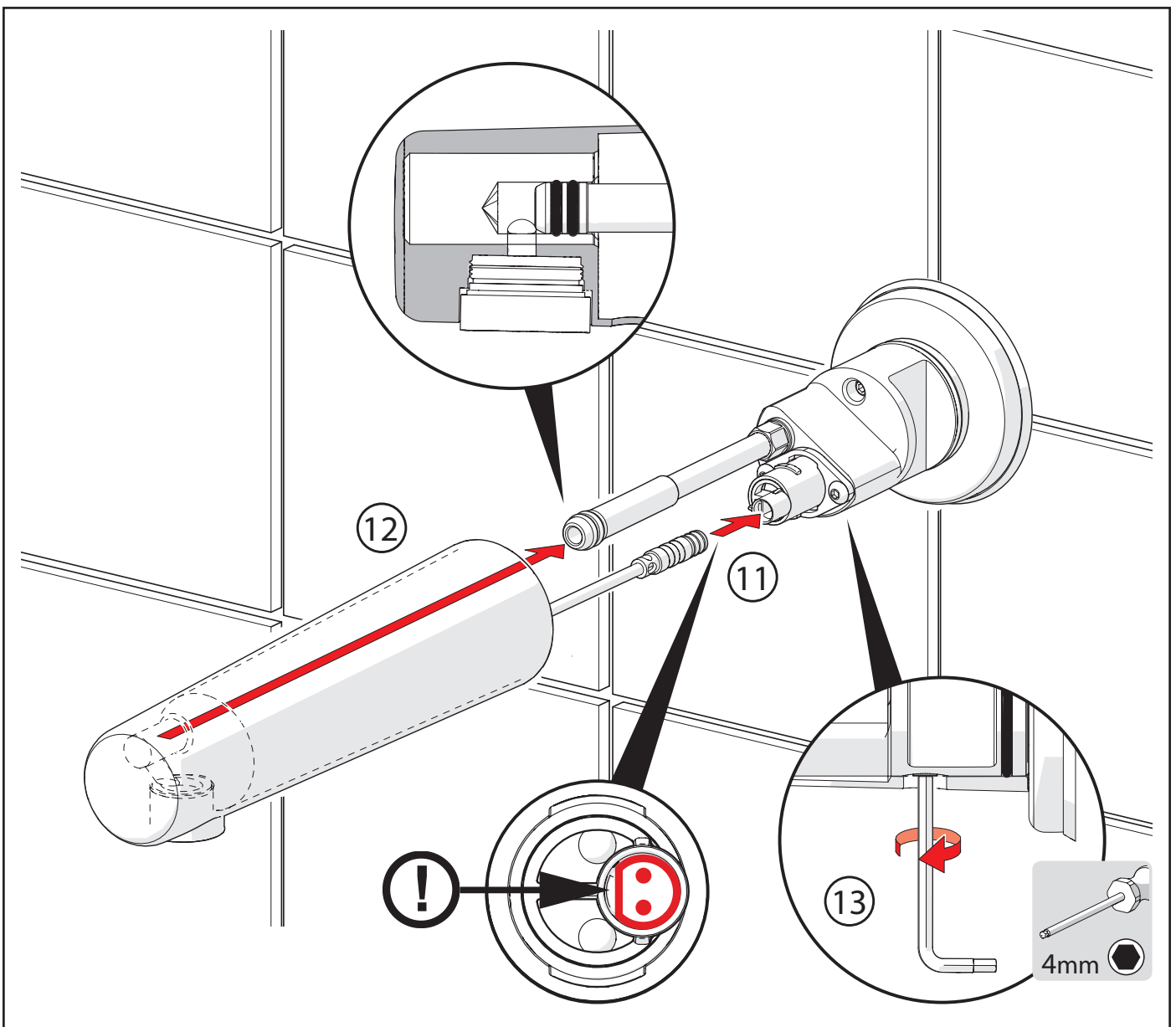
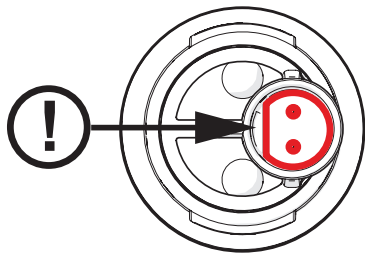
- Using a 3mm Allen key, screw in the set screw to lock the base and flange into place. This prevents them from turning. Do not over-tighten the set screw.



- Using a 3mm Allen key, rotate the isolation valve key 90 degrees to ensure isolation valve is OFF. (The hex slot for isolation valve is located inside the 4mm grub screw).
- Turn water supply on, and check for leaks on the thread joint.



11. Hold the chrome spout, and plug the sensor connector cable to solenoid. **Note the orientation of the cable connection - the white marking aligns with the rib marked on the solenoid.** (the flat face of the connector is facing the left.)
12. Slowly push the chrome spout onto base body, **taking care not to pinch the wires** and aligning the inlet tube with the chrome spout. Push firmly but slowly until the chrome spout comes to a stop, with the chrome spout completely covering the brass base body.



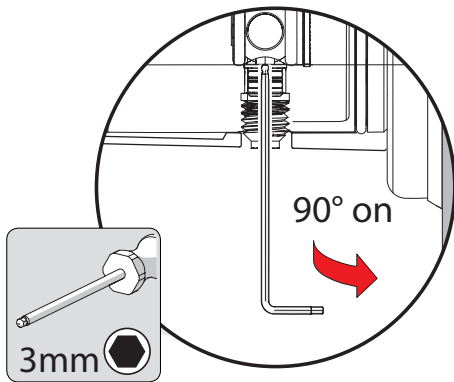


- To lock the chrome spout in place, unwind the grub screw with a 4mm Allen key, gently turning anti-clockwise until it comes to a stop. Ensure spout is aligned in the centre and that you can turn the grub screw **one and a half turns**. If not, rotate the chrome spout slightly and align it with the grub screw.

Unwind the grub screw further anti-clockwise until it is finger-tight with the Allen Key, to lock the chrome spout in place. Do not over-tighten grub screw.



- Turn isolation key 90° to turn ON water supply.



- Peel off the black sticker covering the sensor lens.
- Activate sensor to test operation of the sensor tap.
- The tap is now ready for use.

operating instructions



TO TURN ON

Place hand under spout. Water turns ON.

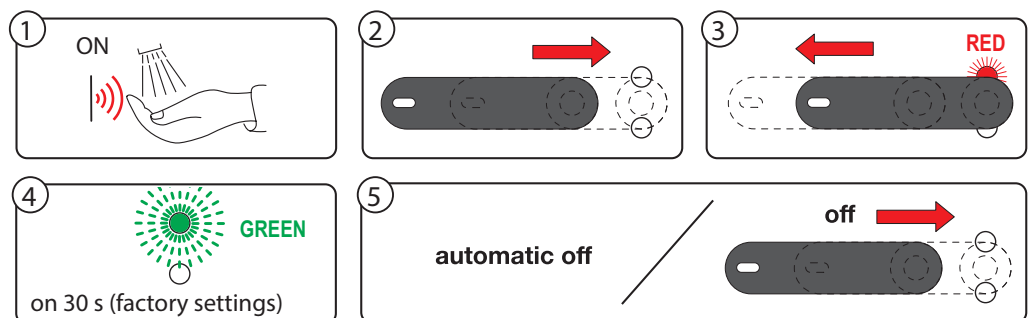
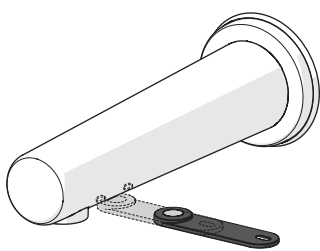
TO TURN OFF

Pull hand away from spout. Water turns OFF.

Once sensor is activated, water runs for a minimum of 3 seconds*. Maximum run time per activation is 2 minutes* for continuous use.

*The sensor factory settings such as run time and sensor range can be changed via access to the sensor program. Refer to "Sensor Program" instructions next page.

cleaning mode



Cleaning mode disables sensor activation for 30 seconds[^], during which time cleaning can be carried out without unexpectedly turning the tap on. It is a handy way to deactivate the sensor for a short time, besides turning water off at the isolation or covering the sensor lenses. Cleaning mode can be activated using Magnetic Key (sold separately), or via Bluetooth access to the sensor.

To activate cleaning mode using Magnetic Key:

Activate the sensor, then place the Magnetic Key (sold separately - ENMS260) in between the two sensor lenses, with the magnet side up, so that the magnet touches the chrome body. Place the Magnetic Key there for 1 second, and as soon as the red light turns on, remove Magnet Key. Green light will start to flash, indicating the cleaning mode has been activated.

Cleaning mode ends automatically after 30 seconds[^], or it can be stopped by placing the Magnetic Key on the sensor again for 2 sec.



Red or Green LED can be seen reflecting off the back of a hand

[^] Duration of cleaning mode can be changed to a longer time setting. Refer to "Sensor Program" instructions next page.

sensor program

The sensor has a built-in program that can be accessed using the Oras 360 App on a mobile device, to monitor or adjust the sensor program.

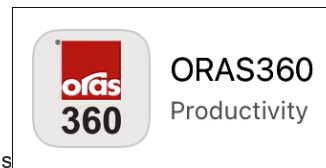
Through the Oras 360 App, you can:

- Identify the Bluetooth® sensors in the vicinity
- Access all important product information and adjust current settings with secure password access
- Set periodic automatic flushing to avoid water becoming stagnant
- Turn the tap on or off remotely
- Turn the tap off for a set time, for cleaning
- Report the product information and settings made directly to your email
- Keep track of the remaining battery life
- Monitor water consumption



HOW TO USE THE ORAS 360 APP

1. Download the Oras 360 App from the App Store in an iOS device, or from the Google Play store in an Android device.



2. Turn on the Bluetooth® wireless connection in your smart phone or tablet settings.
3. Open the Oras 360 App. Press the "Connect" icon at bottom. All Bluetooth® compatible tap sensors in the vicinity will be listed automatically. (If the product is not listed, check that the sensor tap has power turned on or the battery plugged in.)
4. Select the desired sensor.

Press the "Identify" button to confirm the sensor selected is correct. (Sensor will light up and turns water on for 2 seconds.)

Press the "Show" button to access the tap information and settings.

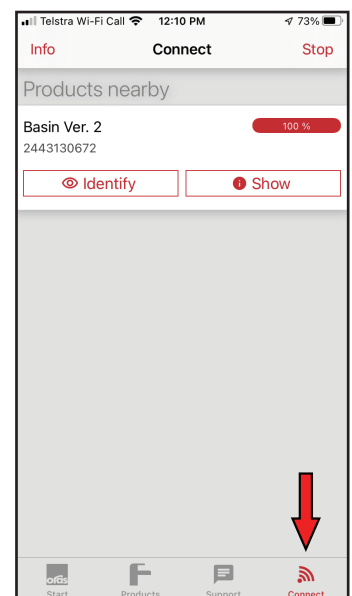


IMAGE 37

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The first page shows information about the sensor such as serial number, type, usage and the state of power source or battery life.

To access Command Buttons and Sensor Program Settings, contact Enware Technical Services on 1300 369 273, or email oraspassword@enware.com.au, for access password.

COMMAND BUTTONS

The lower section has command buttons for the tap.

Use the "Open" or "Close" button to open or close the tap using the App.

"Cleaning mode" turns off the sensor for a fixed period of time so that the tap does not activate while cleaning. (Cleaning mode is indicated by a slow green pulsing light on sensor.)

"Report" function will generate the sensor information to send out as a report using an email or messaging app in the mobile device.

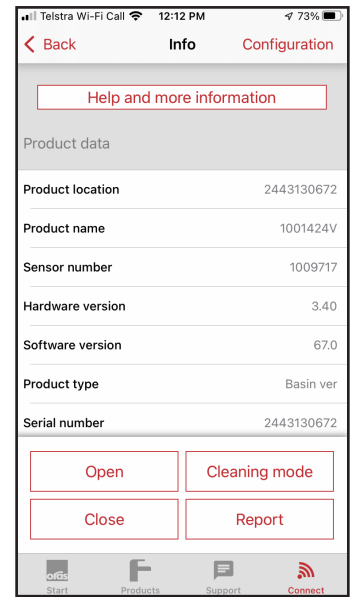


IMAGE 38

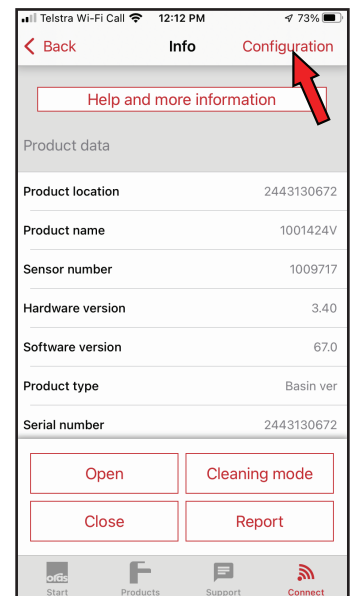


IMAGE 39

CHANGING THE SENSOR PROGRAM SETTINGS

1. To access the sensor program, press the "Configuration" button.
2. Enter the password. (Contact Enware for default password, or your selected password if already registered.)
3. Change the settings as desired. Once the settings are set in the App, send the settings to the sensor tap. (Press the "Send settings to device" button.)
4. Activate the sensor tap several times for the new settings to come into effect.

For explanation on the program settings listed, see the explanation next page.

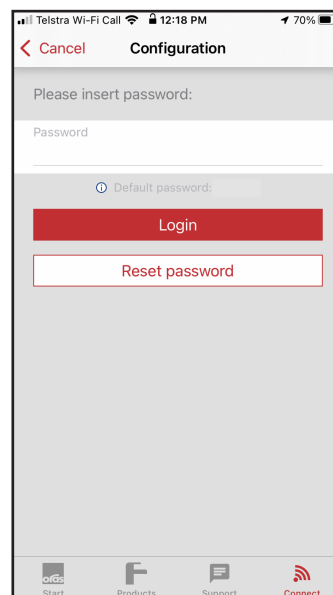


IMAGE 40

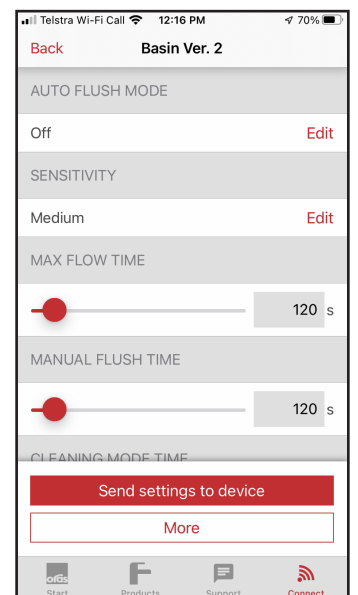


IMAGE 41

sensor program settings

Automatic Flush Mode:

Can set the tap to turn on by itself periodically to flush the water in the line, to prevent the water becoming stagnant. [Set the flush duration (s) and interval (hrs or weekly schedule). Default setting is OFF.]

Sensitivity:

Reduce the sensitivity (Low) if bright lighting or environmental disturbance is affecting sensor function. Increase the sensitivity (High) if sensor is not detecting the user well. [Set to High, Medium or Low.]

Max IR power:

Reduce the maximum power of sensor if sensor malfunctions due to the sensor picking up the basin bowl or objects at a far distance. [Settings 0=20%, 1=40%, 2=60%, 3=80%, 4= 100%]

Max Flow Time:

Set the maximum length of time the water can run for per activation while the user is in the sensor range. If the water runs for longer than this time, the sensor goes to Vandalism state and turns off. It will stay closed until the object in the sensor range is removed, and the sensor will return to normal mode. [Set the time from 2 to 1800 seconds.]

Manual Flush Time:

Set the maximum length of time the water can run for per activation when activated by the App using a mobile device. [Set the time from 1 to 1800 seconds.]

Cleaning Mode Time:

Set the length of time the tap will be turned off for Cleaning Mode (activated by the App using a mobile device, or by Magnetic Key). [Set the time from 2 to 1800 seconds.]

After Flow Time:

Set the length of time the tap runs for after user moves hand away from sensor range. [Set from 1 to 20 seconds.]

Intelligent After Flow Mode:

Turn on to allow the sensor to control and vary the After Flow Time down to 1 sec depending on how long the user is inside the sensor range. (In addition to normal After Flow mode)

Open Distance (Sensor Range):

Set the sensor detection range. [Settings: Short - reduces the sensor range distance by -20%; Optimal - factory setting; Long - increases sensor range distance by +20%.]

Operation Mode:

- **Automatic (Auto Sense)** - Tap turns on and stays on as long as the user is within sensor range, up to the max flow time. Turns off when the user is out of sensor range.
- **Hand shower** - Short swing activates hand shower mode. The waterflow stops after the max flow time or when a hand is again in the sensor range. If a hand is in the range longer than 1s, it activates the Automatic mode.
- **Manual ON/ AUTO OFF** - If hand is within sensor range for longer than Activation Delay Time, the tap turns on and runs for the fixed duration of the maximum flow time without interruption. Set the Activation delay time from 1 to 20 seconds.
- **ON/OFF (On Demand Sensor)**: Hover hand in front of sensor to turn the tap on. Stops after max flow time, or if hand is again in the sensor range. (Not suitable if sensor is located below spout.)

Flow Rate For Consumption Calculation:

Set the flow rate of the tap outlet to monitor water consumption. [Set from 0.1 up to 40 l/min.]

Product Location:

Enter the name of your choice to identify the location of the tap.

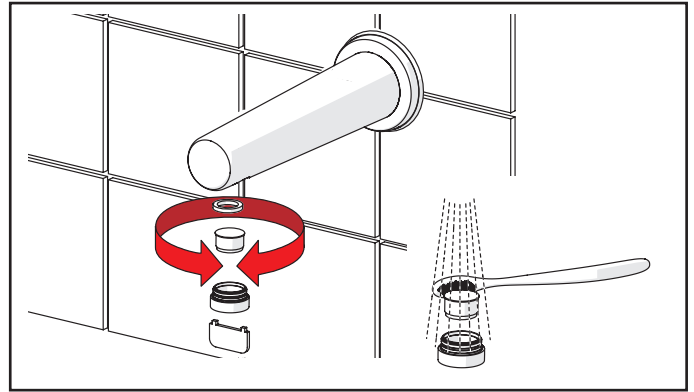
Password:

Set the password of your choice to limit access to the settings by others (e.g. for public places).

maintenance

Aerator should be cleaned periodically as required.

Unscrew the aerator using aerator key, and rinse out the aerator. Replace the aerator if necessary. Screw the aerator back on using aerator key.

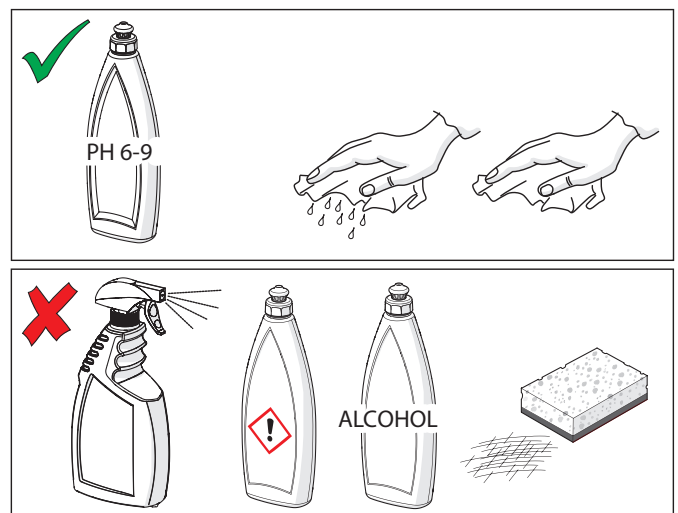


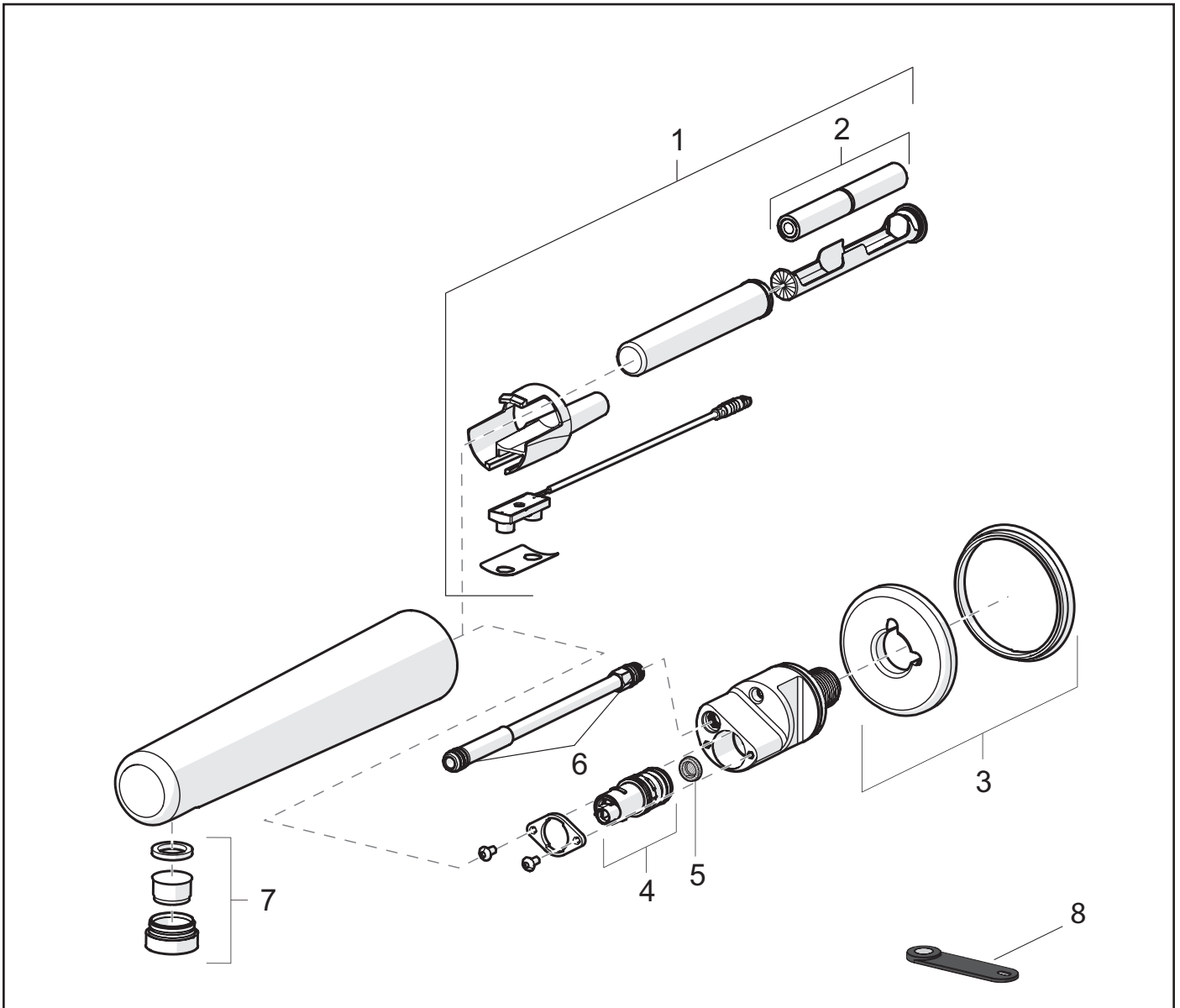
cleaning

Enware Product should be cleaned with a soft damp cloth using only mild liquid detergent or soap and water. Do not use cleaning agents containing a corrosive acid, scouring agent or solvent chemicals.

Do not use cream cleaners, as they are abrasive. Use of unsuitable cleaning agents may damage the surface. Any damage caused in this way will not be covered by warranty.

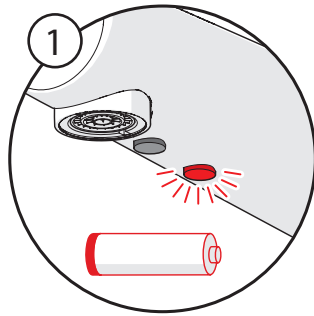
If re-greasing O-rings, always use a silicon based potable water approved lubricant such as Hydroseal 'O' Ring Lubricant or Molykote 111 silicone based grease.



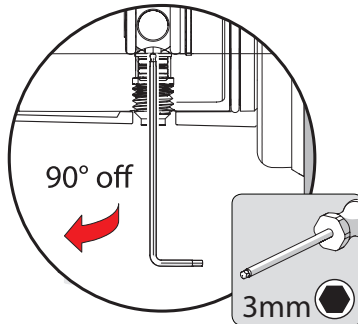


	DESCRIPTION	SALES CODE
1	Sensor kit 3V (Excludes batteries) - 602395V	ENMS253
2	AA 1.5V Lithium Battery x2	
3	Cover plate and colour indicator - 602399V	
4	Solenoid valve 3V - 602388V	ENMS249
5	Mesh Strainer - 602396V	
6	Inlet O-rings (10 in pack) - 158170/10	
7	Aerator 6lpm and key - 198692	ENMS220
	Aerator key - Anti Vandal	SP304
8	Magnetic Key (for Cleaning Mode activation)	ENMS260

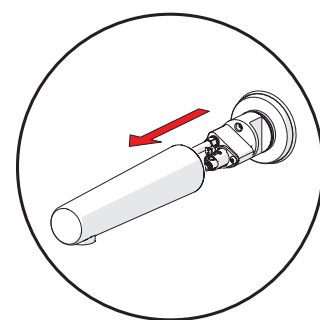
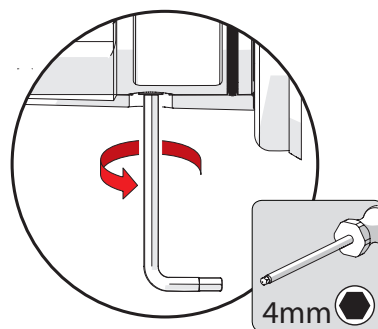
changing the battery



1. If the red light blinks repeatedly, it indicates the battery is running low, or has run out.



2. Turn water supply off, by turning isolation key 90 degrees with a 3mm Allen key, or turning off the main water supply to the tap.



3. Using a 4mm Allen key, turn the grub screw **clockwise** so that it screws into the base body. (Note: the grub screw does not come out.) This disengages the chrome spout from the base body. Slowly but firmly pull out the chrome spout.



4. Disconnect sensor cable from solenoid.



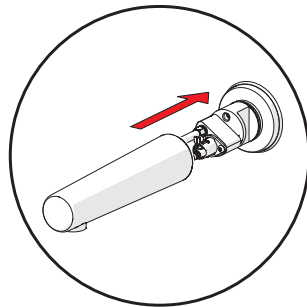
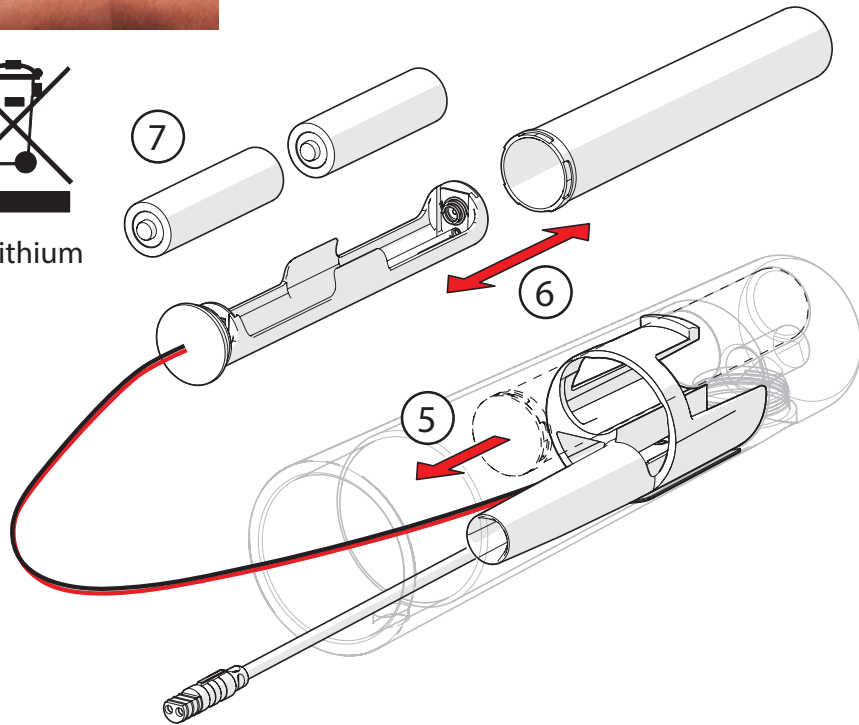
5. From within the chrome spout, pull out the battery casing



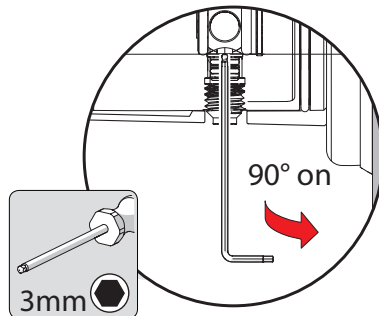
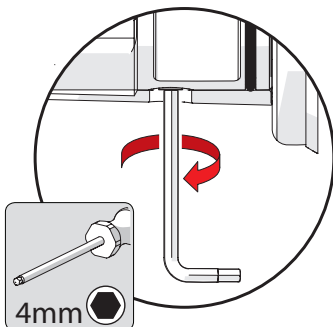
6. Pull out the cap from battery casing, and replace batteries with 2x AA 1.5V Lithium batteries



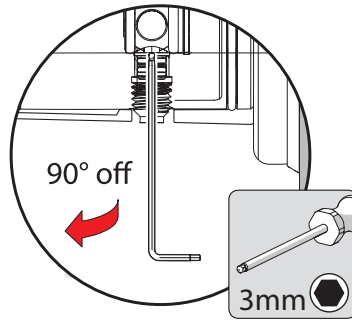
2 x AA 1.5 V Lithium



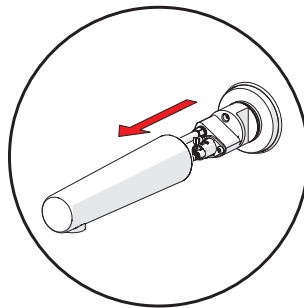
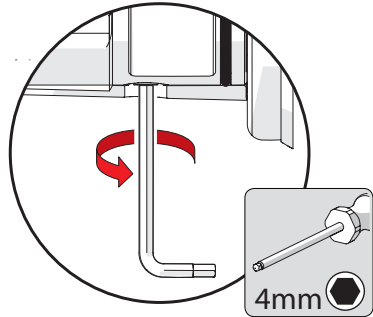
7. Close the battery casing and place back into the chrome spout.
8. Install the chrome spout back onto base body.
Follow Installation Instruction steps 11 to 14, on pages 8 and 9.



changing / cleaning the solenoid valve or mesh filter



1. Turn water supply off, by turning isolation key 90 degrees with a 3mm Allen key, or turning off the main water supply to the tap.



2. Using a 4mm Allen key, turn the grub screw **clockwise** so that it screws into the base body. (Note: the grub screw does not come out.) This disengages the chrome spout from the base body. Slowly but firmly pull out the chrome spout.

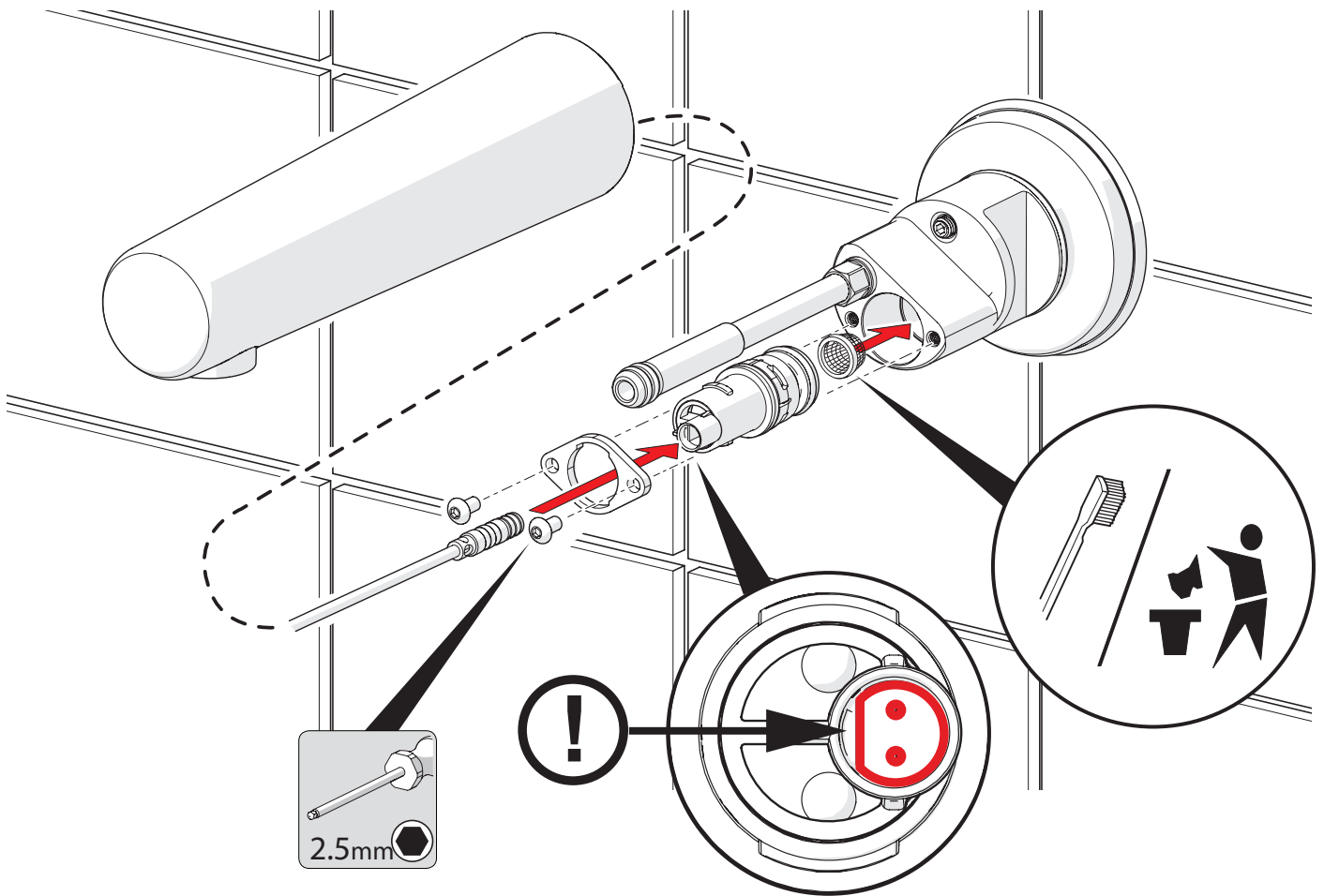


3. Disconnect sensor cable from solenoid, and keep the chrome spout aside.
4. On the brass base body, use a 2.5mm Allen key to unwind two screws holding the solenoid lock plate.
5. Pull out the solenoid from brass body. Mesh strainer is located on the bottom of solenoid.
6. To clean the mesh strainer, take off strainer from the bottom of solenoid using a small, sharp tool. Rinse the strainer and place back onto the solenoid. Replace the solenoid or the strainer with a new one if necessary.



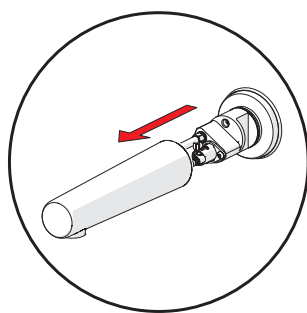
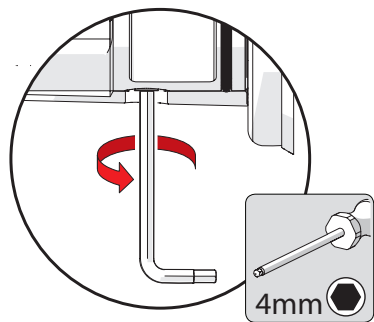
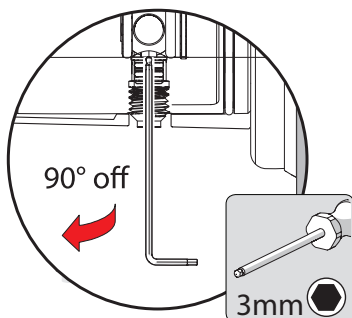


7. Install the solenoid back onto brass base body. Take note of the direction so that the flat face of the connector is facing the left. (Solenoid lock plate can be used as a tool to turn the solenoid valve.)
8. Install the solenoid lock plate back on.

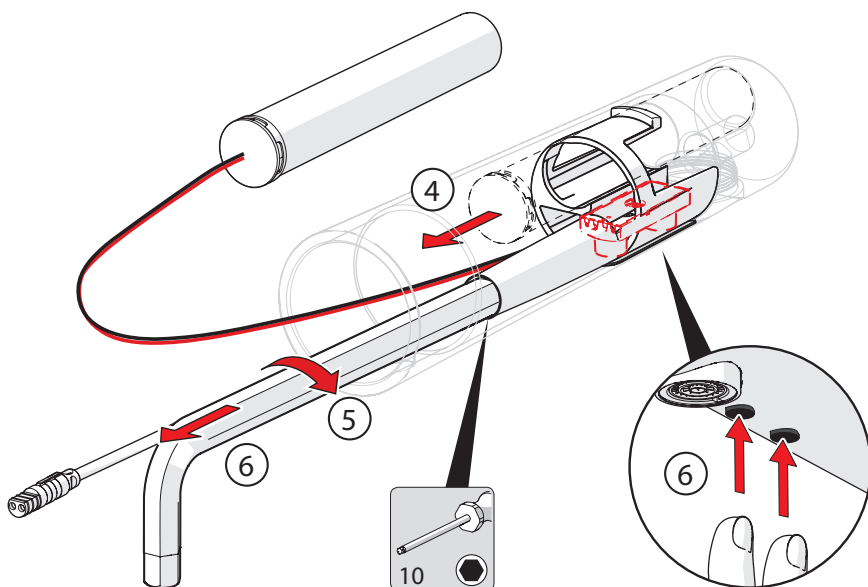


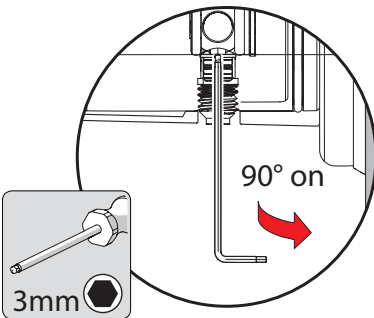
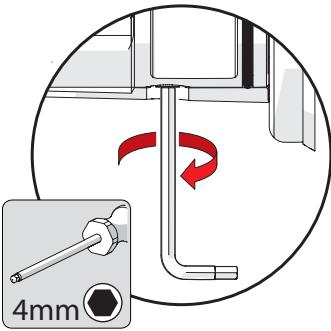
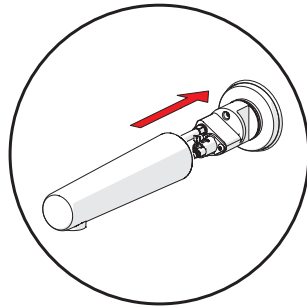
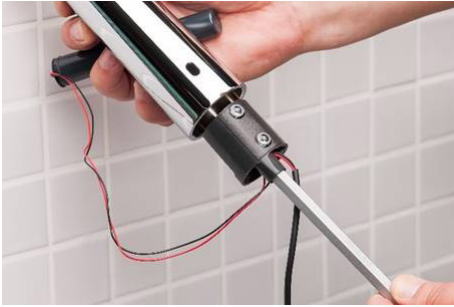
9. Install the chrome spout back onto base body.
Follow Installation Instruction steps 11 to 14, on pages 8 and 9.

changing the sensor



1. Turn water supply off, by turning isolation key 90 degrees with a 3mm Allen key, or turning off the main water supply to the tap.
2. Using a 4mm Allen key, turn the grub screw **clockwise** so that it screws into the base body. (Note: the grub screw does not come out.) This disengages the chrome spout from the base body. Slowly but firmly pull out the chrome spout.
3. Disconnect sensor cable from solenoid.
4. From within the chrome spout, pull out the battery casing.
5. Insert a 10mm Allen key into the sensor housing. Push the sensor lenses in from the outside of chrome spout, and at the same time, twist the sensor housing to release the sensor from chrome spout. Pull the sensor housing out of the chrome spout.





6. Replace the sensor with a new one.
7. Place the sensor housing back into the chrome spout. Take care not to scratch the sensor lenses against the brass surface of the spout.
8. Place battery casing back into the chrome spout. Arrange the wires away from the water inlet connection so that they will not be in the way when putting the spout back onto the brass base.
9. Install the chrome spout back onto base body.

Follow Installation Instruction steps 11 to 14, on pages 8 and 9.

troubleshooting

FAULT/SYMPTOM	CAUSE	RECTIFICATION
Leaking or dripping water from outlet	Solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid for debris. Remove debris and/or replace solenoid if damaged.
	Supply water pressure is too high	Check water pressure and install a pressure reduction valve if greater than 500 kPa.
	Solenoid valve is damaged	Replace Solenoid valve.
No water flow from tap	Water supply turned off at the main, or at the isolation valve on the tap	Turn water supply on.
	Battery has run out	Replace batteries.
	Electronic component failure – solenoid valve, sensor, or battery	Replace batteries, then check that the red light turns on in the sensor lens when batteries are connected, or when Magnetic Key is placed as per the Programming instructions. If it does, the problem is likely to be with the solenoid. If not, sensor may be faulty. Replace components as required.
Water is leaking from base of tap body	Solenoid valve is damaged or o-rings are worn	Remove solenoid and inspect. Replace solenoid if damaged.
	Chrome spout is not fully engaged onto brass base body	Ensure internal components are aligned and that chrome spout is fully engaged into base body, being careful not to pinch any electronic cables. Ensure grub screw can be turned one and a half turns to lock the chrome spout in place. Follow installation instruction steps 11 - 17 on pages 8 - 9.
	Solenoid valve loose in body	Ensure solenoid valve is secure in tap body.
	Inlet connection o-rings are worn	Replace inlet o-rings.

Constant flow of water	Solenoid valve is damaged or solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid for debris. Remove debris and/or replace solenoid if damaged.
	Electronic component failure – solenoid valve/ sensor/ battery	Replace batteries, then check that the red light turns on in the sensor lens when batteries are connected, or when Magnetic Key is placed as per the Programming instructions. If it does, the problem is likely to be with the solenoid. If not, sensor may be faulty. Replace components as required.
	Battery has run out	Replace batteries.
	Sensor is constantly activated by an object in front of sensor	Remove interfering object out of sensor range, or reduce sensor recognition range.
Tap turns on randomly or erratically	Sensor beam interference by reflections off highly reflective surfaces	Remove interfering object. Adjust sensor range by reprogramming the sensor to a shorter distance.
	Incompatible lighting or electrical interference in the environment	Remove interference. Adjust sensor range by reprogramming the sensor to a shorter distance.
Battery only lasts a few weeks or days	Sensor has been permanently damaged	Replace sensor and battery. (A new battery typically lasts between 2 to 5 years, depending on frequency of use).
Sensor red light constantly blinks	Battery is low, or has run out	Replace batteries.
Water stops slowly – long after flow period greater 1 second if hands have been in sensor range for longer than 5 seconds	Solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid for debris. Remove debris and/or replace solenoid if damaged.
Low flow from tap	Debris caught in flow path	Remove aerator, solenoid and mesh strainers, then inspect and clean pathway.

For further assistance, contact the Enware Service Team on 1300 369 273.

product warranty statement - WATTS AUSTRALIA

EFFECTIVE FROM 20 November 2023

This Warranty Statement applies to products supplied by Australian Valve Group Pty Ltd (ACN 068 227 270) (**AVG**) or Enware Pty Ltd (ACN 662 302 767) (**Enware**) (each of AVG and Enware, a Supplier) and installed within Australia.

Subject to the terms and conditions outlined in this Warranty Statement, each Supplier warrants to its customers that a product supplied by it (**Product**) will be free from all defects in material and workmanship under normal usage for the applicable Warranty Period (as set out in the Warranty Table below). The Warranty Period commences from the date of delivery of the relevant Product.

1. Conditions

The warranty provided under this Warranty Statement will not apply in respect of a Product (or any Product defect, fault or resulting damage) if:

- (a) the Product is not installed and maintained in accordance with the requirements of the applicable laws, standards and codes (including, without limitation to, the National Construction Code Volume Three – Plumbing Code of Australia, associated reference standards as applicable at the time and AS/NZS 3500);
- (b) the Product is not installed and maintained by a qualified technician in accordance with the relevant installation and operation manual and instructions; and
- (c) any Product defect, faulty or resulting damage arises from:
 - (i) failure by you or any other person to follow the relevant manual or instructions (relating to the handling, storage, installation, fitting, connection, adjustment, maintenance or repair of the Product) published or provided by the Supplier;
 - (ii) failure by you or any other person responsible for the fitting, installation, or other work on the Product to follow or conform to applicable laws, standards and codes (including, without limitation to, the AS/NZ 3500 set of Standards, all applicable State and Territory Plumbing Codes, the Plumbing Code of Australia and directions and requirements of local and other statutory authorities);
 - (iii) any parts or components not manufactured by the Supplier (or otherwise not authorised by the Supplier) are installed or combined with the Product, without the prior authorisation of the Supplier; or
 - (iv) any act or circumstance beyond our control including, without limitation to, accident, abnormal use, vandalism, fouling caused by foreign material, damage from adverse water conditions, chemical, acts of God, damage to buildings, other structures and infrastructure and loss or damage during transit or transportation of the Product, or any abuse, misuse, misapplication, improper installation or connection, or improper maintenance or alteration of the Product.

2. Make a claim

To make a claim under this Warranty Statement, you must notify the relevant Supplier in writing within 7 days of any alleged defect in the Product coming to your attention and provide the Supplier with proof of your purchase of the Product to the relevant Supplier:

- (a) If the Product is supplied by **AVG**, please contact AVG by telephone at 1800 284 287, or by email via its online portal <https://www.wattsau.com.au/support>.
- (b) If the Product is supplied by **Enware**, please complete the Product Service Request form (ENF091), which is available on request from our office (see contact details below), or online via <https://www.enware.com.au/warranty-service-form/>. All notifications and accompanying forms must be sent to Enware marked for the attention of Enware, 9 Endeavour Road, Caringbah NSW 2229. Enware can also be contacted by telephone (1300 369 273) or by email (info@enware.com.au).

On receipt of a notification from you of a claim under this Warranty Statement, the relevant Supplier may contact you requesting you provide reasonably additional evidence, information or details about your claim, or requiring that the relevant Product should be returned to the Supplier (in accordance with the Supplier's instructions) for inspection and testing.

Your failure to comply with any such request within a reasonable amount of time may result in your claim under this Warranty Statement being rejected.

3. Our responsibilities

(a) In the event that the Supplier is reasonably satisfied that there is a defect in the relevant Product within the applicable Warranty Period, the Supplier will, at its option, replace the Product, supply an equivalent product or repair the Product, free of charge. Your costs in making a warranty claim under this Warranty Statement, including any costs in relation to freight, collection, delivery and installation, are to be borne and paid by you. However, if in respect of a Product, it is indicated in the Warranty Table that labour support will be provided, and the Supplier is reasonably satisfied that a defect in the Product takes place during the period that labour support will be provided as indicated in the Warranty Table, the Supplier will bear the costs for delivery, repair and installation of the replacement Product (as applicable).

(b) TO THE EXTENT PERMITTED BY LAW AND SUBJECT TO PARAGRAPH 4 BELOW AND THE OPERATION OF THE AUSTRALIAN CONSUMER LAW:

- (i) THE WARRANTY SET OUT IN THIS WARRANTY STATEMENT IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE SUPPLIER WITH RESPECT TO THE RELEVANT PRODUCT;
- (ii) THE SUPPLIER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED;
- (iii) THE SUPPLIER HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND
- (iv) THE REMEDY DESCRIBED IN THIS WARRANTY STATEMENT SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY, AND THE SUPPLIER SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOST PROFITS OR THE COST OF REPAIRING OR REPLACING OTHER PROPERTY WHICH IS DAMAGED IF THE PRODUCT DOES NOT WORK PROPERLY.

4. Australian Consumer Law

This paragraph 4 applies if you are a 'Consumer' (as defined in section 3 of the Australian Consumer Law (**ACL**)) and the Product or services supplied to you falls within the goods or services which, for the purposes of the ACL, are of a kind ordinarily acquired for personal, domestic or household use or consumption.

The Products and services provided by the Supplier come with guarantees that cannot be excluded under the ACL, and noting in this Warranty Statement should be interpreted as attempting to exclude, restrict or modify such guarantees or your rights under the ACL. For major failures with any services, you are entitled:

- (c) to cancel your service contract with us; and
- (d) to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with Products. If a failure with the Product or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the Products and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the Products or service'.

5. Warranty table

*the applicable period commences on the date of delivery of the Product.

PRODUCT GROUP	PRODUCT SERIES CODES	WARRANTY PERIOD (YEARS)*	LABOUR SUPPORT (YEARS)*
Tapware – Electronic Sensor	ENM	3	2