Enware Purus Hands Free Sensor Tap - Single Temperature

Installation and Maintenance Instructions

ENM8220
ENM8250
ENM8220MB
ENM8250MB

technical data

Inlet Connection	1/2” BSP PEX Flexi Connector
Working Pressure Range	100 - 500 kPa
Maximum Operating Temperature	70°C
WELS Flow Rate	5.5L/min
Sensor Range	Optimally preset using Auto-Focus technology
Maximum Flow Time	2 minutes per activation (adjustable)
Power - Mains	12V transformer with 4.5m lead Input:100-240V~50/60Hz | Output:+12V DC 1000mA
Power - Battery	6V Lithium 2CR5 battery Battery life guide: 4 ± 1 years

Enware products are to be installed in accordance with the Plumbing Code of Australia (PCA) and AS/NZS3500. Installations not complying with PCA and AS/NZS 3500 may void the product and performance warranty provisions. Reference should also be made to the Australasian Health Facility Guidelines (AHFG), ABCB and Local Government regulations when considering the choice of, and the installation of these products.

This product is compliant with the Lead Free requirements of NCC Volume Three.

This product must be installed and commissioned by a qualified plumber.

For use with potable water only.

NOTE: Enware Australia advises:
1. Due to ongoing Research and Development, specifications may change without notice.
2. Component specifications may change on some export models.

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Rev. A.3

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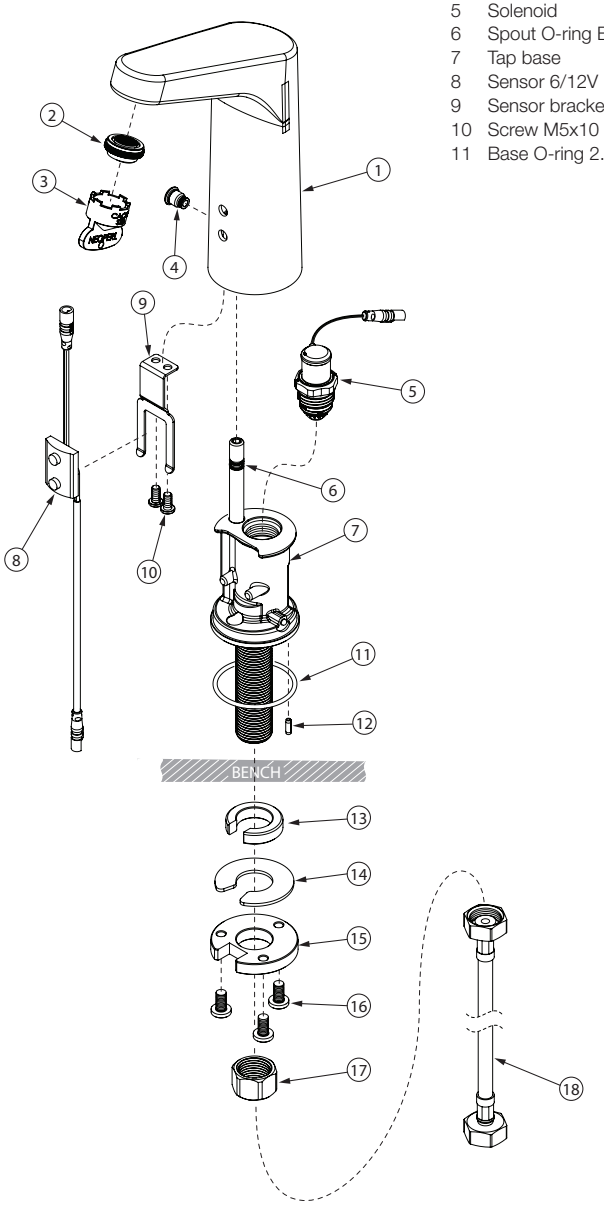
ENWARE
A WATTS Brand

Components



1 Tap body
2 Aerator 5.7lpm laminar adjustable angle Slim
3 Aerator key
4 Isolation plug
5 Solenoid
6 Spout O-ring BS009
7 Tap base
8 Sensor 6/12V
9 Sensor bracket
10 Screw M5x10 316SS
11 Base O-ring 2.5x45
12 Anti-rotation pin
13 Tap hole bushing
14 Hob washer
15 Hob flange
16 Screw M6x12
17 Socket 1/2" BSP
18 Inlet hose 8mm
19 Battery lithium 2CR5 6V
20 Battery casing
21 Transformer 12V 4.5m
22 Adaptor cable 100mm

before installation

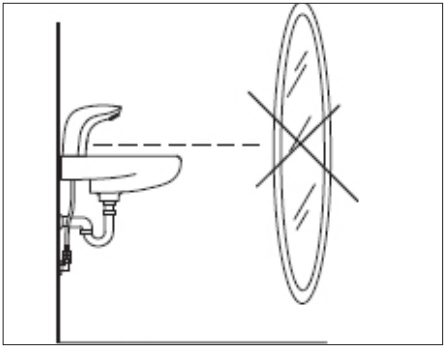
Before proceeding with installation ensure all operating and dimensional specifications are suitable for the intended installation.

- All supply lines must be flushed thoroughly to remove debris prior to the installation of this product, as per AS/NZS 3500.1. Debris in Solenoid valve may void warranty. Strainers (40 mesh) are recommended if debris is an ongoing problem.
- A pressure reduction valve may be required to comply with the recommended maximum supply pressure and/or balanced pressure requirements.
- It is recommended that an isolation valve is installed on the water supply prior to the tap and that it is easily accessible.

WARNING: Do not cut the electrical cable of the sensor tap, or alter the product in any way to suit installation. Damage caused in this way will void warranty.

Extended cable transformer and extension cables are available if extra power cable length is required.

It is advised NOT TO position taps directly in front of a mirror where the sensor could reflect back causing false operation.



installation

1. Prepare a tap hole on bench.
   Tap hole can be between 34 – 37mm in diameter.
   Maximum bench thickness is 40mm. **SEE IMAGE 01 & 02**

   (Optional) Fit anti-rotation pin [12] onto the bottom of tap base [7], mark and drill the position of the pin on the bench. Check the orientation of the tap as location of anti-rotation pin may vary.
2. Check the O-ring [11] is in place at the base of tap. Feed sensor cable through the tap hole and fit the tap on bench, being careful not to pinch the sensor cable. **SEE IMAGE 03**
3. From underneath the basin, fit white plastic bushing [13] (for bench thickness greater than 10mm), metal washer [14], then slide the hob flange [15] on. Ensure the slot is aligned with the cable, and that the cable is not pinched.
   SEE IMAGE 04
4. Screw socket [17] onto thread, and tighten with a spanner. Using a screw driver, further tighten the three screws [16] on the hob flange [17] to lock the tap in place. Take care not to overtighten the screws for ceramic basins. (Overtightening may cause ceramic to crack.) **SEE IMAGE 04**
5. Connect inlet hose [18] to the tail of tap base [7] and connect the other end to water supply isolation tap. Tighten connecting nuts with a spanner. Ensure that the hose is not kinked, bent, twisted, or stretched. (Minimum bend radius 40mm).
   SEE IMAGE 05

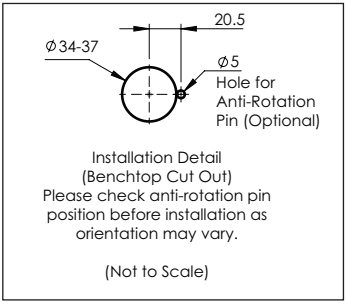


IMAGE 01

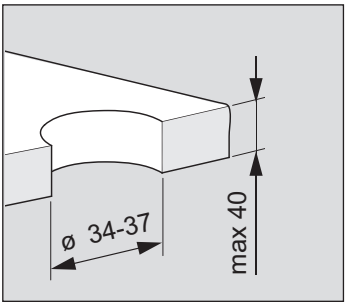


IMAGE 02

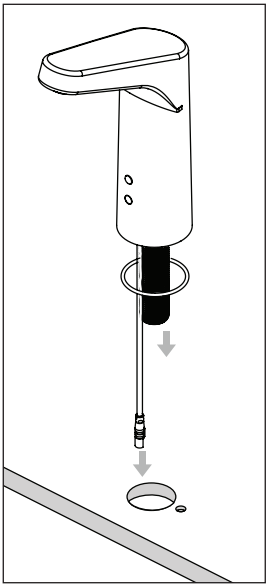


IMAGE 03

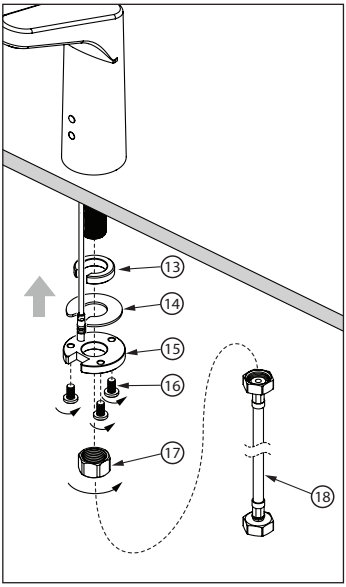


IMAGE 04

6. Connect transformer or battery to the sensor cable. **SEE IMAGE 06**

Transformer (Mains):
Ensure white line on the cable connector is aligning with the white line on transformer cable connector, then firmly press the connector into transformer cable connector. Plug transformer into power supply. **SEE IMAGE 07**

> **! WARNING !**
> **Failure to align the connections correctly will result in permanent damage to the sensor & void warranty**

Battery:
Ensure the white line on the cable connector is aligning with the moulded line in the battery casing then firmly press connector into battery connector. **SEE IMAGE 08**

> **! WARNING !**
> **Failure to align the connections correctly will result in permanent damage to the sensor & void warranty**

Using the plastic ties and battery holder provided, secure the battery case to the flexi hose in an upside down position with the battery connector facing down. (Facing the connection upside down prevents water pooling near the connection.) **SEE IMAGE 09**

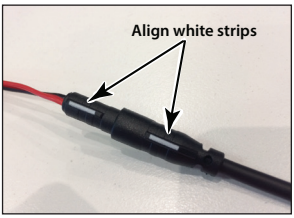


IMAGE 07

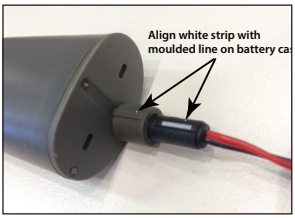


IMAGE 08

IMAGE 09

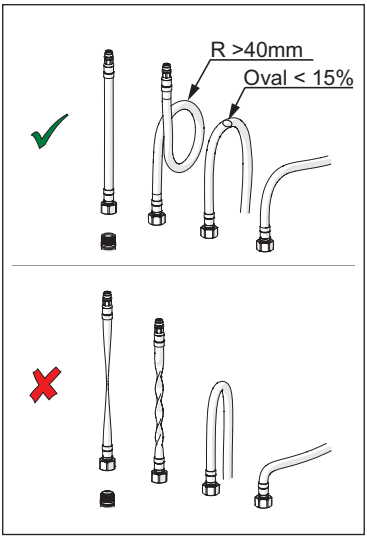


IMAGE 05

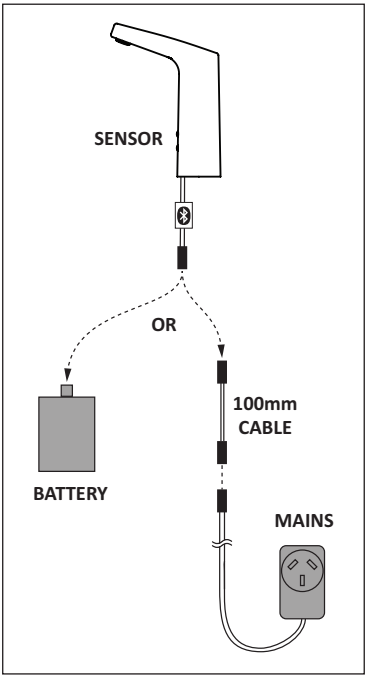


IMAGE 06

7. Turn on water supply and power. Test operation of the tap.

operating instructions

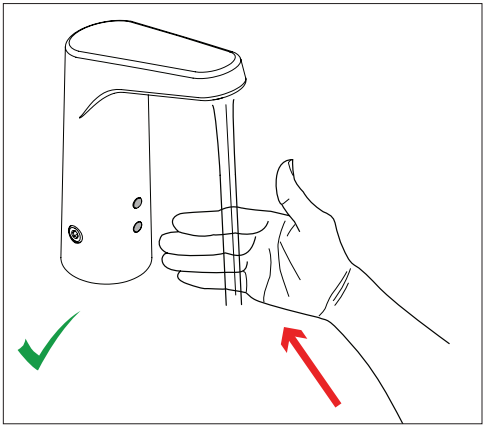
TO TURN ON

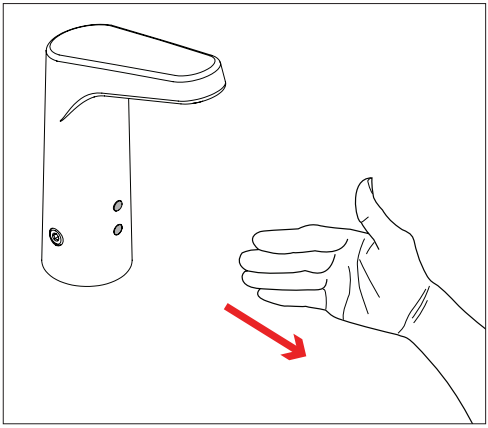
Place hand under spout, in front of sensor.
Water starts to flow.

TO TURN OFF

Pull hand away.

Water flow stops after 3 seconds.





Once sensor is activated, water runs for a minimum of 3 seconds*.

Maximum continuous run time per sensor activation is 2 minutes* for continuous use.

* The sensor factory settings such as run time and sensor range can be changed using Oras360 App. See "Sensor Program" for more information.

maintenance

INTEGRAL ISOLATION VALVE

Using a 4mm Allen key, unscrew and remove chrome plug [4] located on the side of tap body. **SEE IMAGE 10**
Isolation ball valve is located inside. Use A 3mm Allen key or slotted screw driver to turn the valve 90 degrees to open or close the valve. **SEE IMAGE 11**

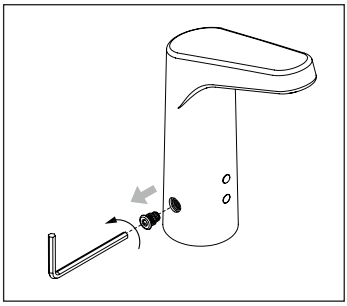


IMAGE 10

ACCESS TO INTERNAL COMPONENTS

Disconnect battery or transformer.
Turn off water supply to the tap.

Using a 4mm Allen key, unscrew and remove chrome plug [4] located on the side of tap body. **SEE IMAGE 10**

With the isolation plug removed, carefully lift the chrome tap body [1] vertically off the tap base [7]. Be careful not to lift too high as cables will still be connected. **SEE IMAGE 12**

Disconnect sensor cable from solenoid valve.

Proceed to service of solenoid or sensor as required.

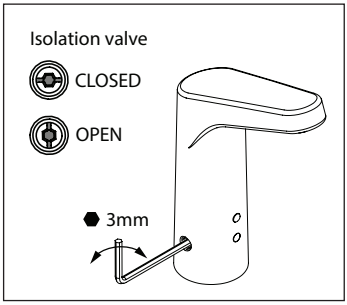


IMAGE 11

RE-INSTALLING TAP BODY

Connect the sensor cable to the solenoid valve and feed power cable of the sensor through the hole in the tap base.

The solenoid and sensor connectors are to be secured within the plastic connector housing connected to the solenoid. Check that the connector housing is positioned away from the location of the porting pipe, with the cables tucked to avoid being pinched. **SEE IMAGE 13**

Lower the tap body [1], at the same time pulling the cable through from the underside of bench and taking care not to pinch the cables. Once the porting pipe is engaged to the tap body, slowly push the tap body down until it bottoms.

If isolation valve is closed, open the valve by turning the valve 90 degrees using a 3mm Allen key. **SEE IMAGE 11**

Reinstate the isolation plug and tighten with 4mm Allen key to secure the tap body in place. **SEE IMAGE 10**

Connect tap to its power source - either 6V battery or 12V mains power transformer cable. Ensure the cables are connected with the white line on the cable connector aligning with the moulded line in the battery casing or white line on the transformer cable connector. **SEE IMAGE 07 & 08**

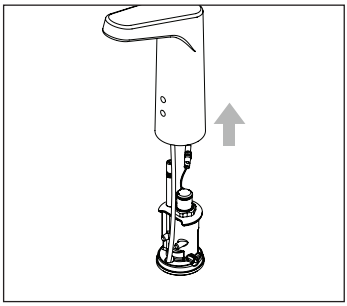


IMAGE 12

! WARNING !
Failure to align the connections correctly will result in permanent damage to the sensor & void warranty

Turn power and water supply on and test operation.

IMAGE 13

SERVICING / CHANGING SOLENOID

1. Remove tap body. (See Access to Internal Components instructions on page 7)
2. Unscrew solenoid valve from tap base. **SEE IMAGE 14**
3. Disassemble solenoid valve, check and clean the membrane. Check for any damage to membrane and replace the solenoid if necessary. **SEE IMAGE 15**
4. Before re-installing the solenoid, check that there is a sealing O-ring attached to the bottom part of solenoid. If the O-ring has been left in the tap body, take it out and re-attach to the bottom of solenoid. **SEE IMAGE 16**
5. Re-assemble solenoid valve and reconnect solenoid lead. Ensure the cables are connected with white line on the cable connector aligning with the moulded line in the battery casing or white line on transformer cable connector. **SEE IMAGE 07 & 08**
6. Re-assemble tap. (See Re-installing Tap Body instructions on page 7)

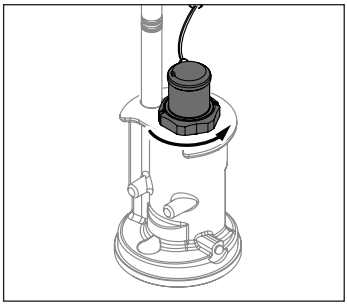


IMAGE 14

IMAGE 15

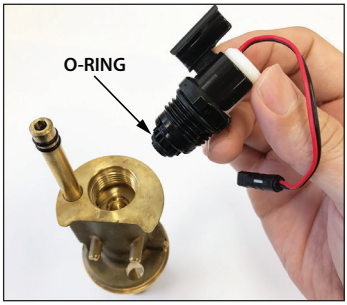


IMAGE 16

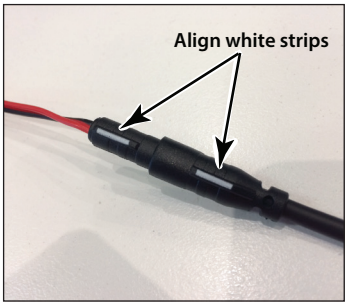


IMAGE 07

CHANGING SENSOR

1. Disassemble tap from bench.
2. Remove tap body. (See Access to Internal Components instructions on page 7)
3. Inside the tap body, remove 2 fixing screws holding the sensor bracket. **SEE IMAGE 17 & 18**
4. Pull old sensor out from the tap body.
5. Place the new sensor into the tap body so that the lens fits within the holes provided. Take care not to scratch the sensor lens, and ensure the sensor is positioned with the label text on the back facing upright. When in position, secure the sensor in place by fitting the sensor bracket and the two screws back on.
6. Connect sensor to solenoid and position cables within the cable clip so it can be inserted within the tap body without being caught or damaged. **SEE IMAGE 13**

   When re-connecting the 'new' sensor cables it is critical that the white line on the cable connector aligns with the moulded line in the battery casing or white line on transformer cable connector, prior to pressing together. **SEE IMAGE 07 & 08**

! WARNING !
Failure to align the connections correctly will result in permanent damage to the sensor & void warranty

7. Re-assemble tap. (See Re-installing Tap Body instructions on page 7)

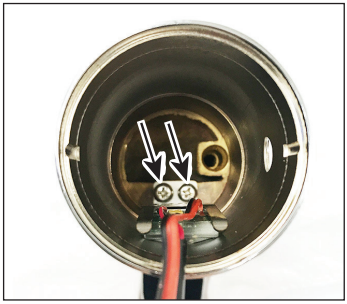


IMAGE 17

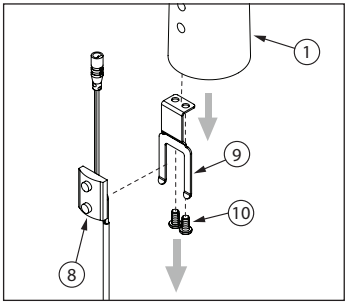


IMAGE 18

IMAGE 13

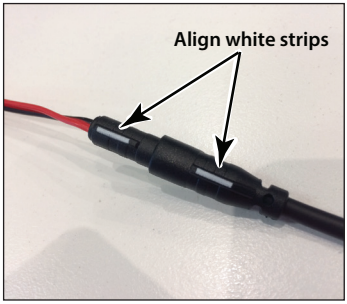


IMAGE 07

CHANGING BATTERY

A battery typically lasts between 2 - 5 years, depending on usage. Working voltage is between 5.4v - 6.3v. If voltage falls below 5.3v, replace the battery. Use only 6V Lithium 2CR5 battery.

1. Detach battery casing from holder.
2. Detach the sensor cable and open battery casing. The cover will be tightly fitted.
3. Change battery. Use only 6V Lithium 2CR5 battery. Ensure the white line on the cable connector is aligning with the moulded line in the battery casing then firmly press connector into battery connector. **SEE IMAGE 08**

! WARNING !
Failure to align the connections correctly will result in permanent damage to the sensor & void warranty

4. Replace battery casing cover and the sensor lead.
5. Re-attach battery casing in the holder.
6. Using the plastic ties and battery holder provided, secure the battery case to the flexi hose in an upside down position with the battery connector facing down. (Facing the connection upside down prevents water pooling near the connection.) **SEE IMAGE 09**

IMAGE 19

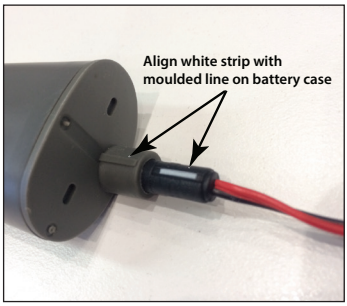


IMAGE 08

IMAGE 09

CLEANING

Enware products should be cleaned with a soft damp cloth using only mild liquid detergent or soap and water. Do not use cleaning agents containing a corrosive acid, scouring agent or solvent chemicals. Do not use cream cleaners, as they are abrasive. Use of unsuitable cleaning agents may damage the surface. Any damage caused in this way will not be covered by warranty.

CLEAN AERATOR

Clean aerator [2] periodically. Use aerator key [3] to unscrew the aerator, and rinse the aerator under running water.

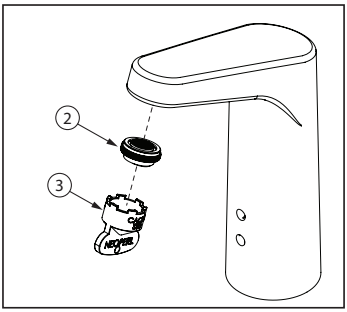


IMAGE 20

sensor program

The sensor has a built-in program that can be accessed using the Oras 360 App on a mobile device, to monitor or adjust the sensor program. (Available on sensors with Bluetooth® connectivity.)

Through the Oras 360 App, you can:

- Identify the Bluetooth® sensors in the vicinity
- Access all important product information and adjust current settings with secure password access
- Set periodic automatic flushing to avoid water becoming stagnant
- Turn the tap on or off remotely
- Turn the tap off for a set time, for cleaning
- Report the product information and settings made directly to your email
- Keep track of the remaining battery life
- Monitor water consumption

HOW TO USE THE ORAS 360 APP

1. Download the Oras 360 App from the App Store in an iOS device, or from the Google Play store in an Android device.

Download on the App Store

GET IT ON Google Play

ORAS360
Productivity

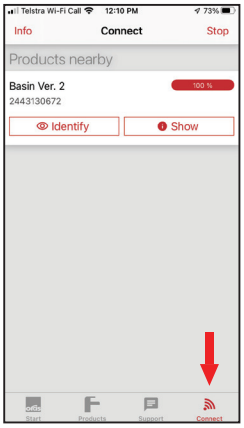
2. Turn on the Bluetooth® wireless connection in your smart phone or tablet settings.

3. Open the Oras 360 App. Press the "Connect" icon at bottom. All Bluetooth® compatible tap sensors in the vicinity will be listed automatically.
(If the product is not listed, check that the sensor tap has power turned on or the battery plugged in.)

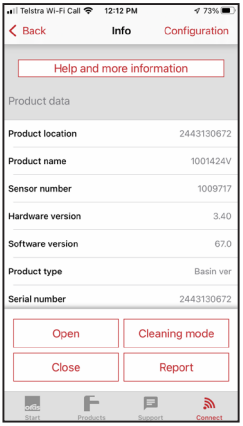
4. Select the desired sensor.

   Press the "Identify" button to confirm the sensor selected is correct. (Sensor will light up and turns water on for 2 seconds.)

   Press the "Show" button to access the tap information and settings.



The first page shows information about the sensor such as serial number, type, usage and the state of power source or battery life.



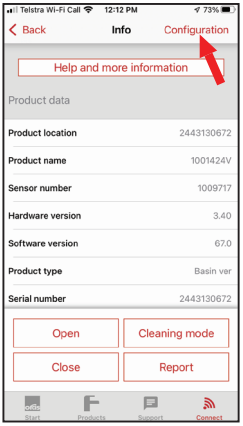
COMMAND BUTTONS

The lower section has command buttons for the tap.

Use the "Open" or "Close" button to open or close the tap using the App.

"Cleaning mode" turns off the sensor for a fixed period of time so that the tap does not activate while cleaning. (Cleaning mode is indicated by a slow green pulsing light on sensor.)

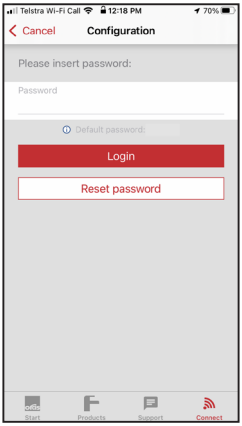
"Report" function will generate the sensor information to send out as a report using an email or messaging app in the mobile device.

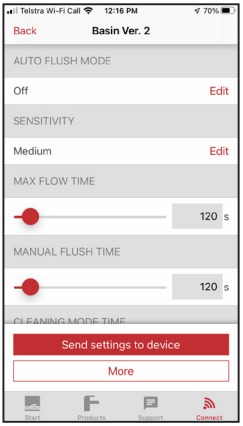


CHANGING THE SENSOR PROGRAM SETTINGS

1. To access the sensor program, press the "Configuration" button.
2. Enter the password. (Default password is shown in the App.)
3. Change the settings as desired.
   Once the settings are set in the App, send the settings to the sensor tap. (Press the "Send settings to device" button.)
4. Activate the sensor tap several times for the new settings to come into effect.

For explanation on the program settings listed, see the explanation next page.





Automatic Flush Mode:
Can set the tap to turn on by itself periodically to flush the water in the line, to prevent the water becoming stagnant. [Set the flush duration (s) and interval (hrs or weekly schedule). Default setting is OFF.]

Sensitivity:
Reduce the sensitivity (Low) if bright lighting or environmental disturbance is affecting sensor function. Increase the sensitivity (High) if sensor is not detecting the user well. [Set to High, Medium or Low.]

Max Flow Time:
Set the maximum length of time the water can run for per activation while the user is in the sensor range. If the water runs for longer than this time, the sensor goes to Vandalism state and turns off. It will stay closed until the object in the sensor range is removed, and the sensor will return to normal mode.
[Set the time from 2 to 1800 seconds.]

Manual Flush Time:
Set the maximum length of time the water can run for per activation when activated by the App using a mobile device. [Set the time from 1 to 1800 seconds.]

Cleaning Mode Time:
Set the length of time the tap will be turned off for Cleaning Mode (activated by the App using a mobile device). [Set the time from 2 to 1800 seconds.]

After Flow Time:
Set the length of time the tap runs for after user moves hand away from sensor range.
[Set from 1 to 20 seconds.]

Intelligent After Flow Mode:
Turn on to allow the sensor to control and vary the After Flow Time down to 1 sec depending on how long the user is inside the sensor range. (In addition to normal After Flow mode)

Open Distance (Sensor Range):
Set the sensor detection range. [Settings: Short - reduces the sensor range distance by -20%; Optimal - factory setting; Long - increases sensor range distance by +20%.]

Bluetooth Mode
Bluetooth connectivity on the sensor. [Settings: Always On / Active After Usage / Active After Boot / IR Detection Off]

Operation Mode:

- **Automatic (Auto Sense)** - Tap turns on and stays on as long as the user is within sensor range, up to the max flow time. Turns off when the user is out of sensor range.
- **Hand shower** - Short swing activates hand shower mode. The waterflow stops after the max flow time or when a hand is again in the sensor range. If a hand is in the range longer than 1s, it activates the Automatic mode.
- **Manual ON/ AUTO OFF** - If hand is within sensor range for longer than Activation Delay Time, the tap turns on and runs for the fixed duration of the maximum flow time without interruption. Set the Activation delay time from 1 to 20 seconds.

Flow Rate (for Consumption Calculation):
Set the flow rate of the tap outlet to monitor water consumption. [Set from 1 up to 40 l/min.]

App Control:
Activate or deactivate command buttons. [All Allowed / Valve Open Disabled / All Disabled]

Product Location:
Enter the name of your choice to identify the location of the tap.

Area Code:
Designate a number of your choice to identify the location / area of the tap.

Change Password:
Set the password of your choice to limit access to the settings by others (e.g. for public places).

troubleshooting

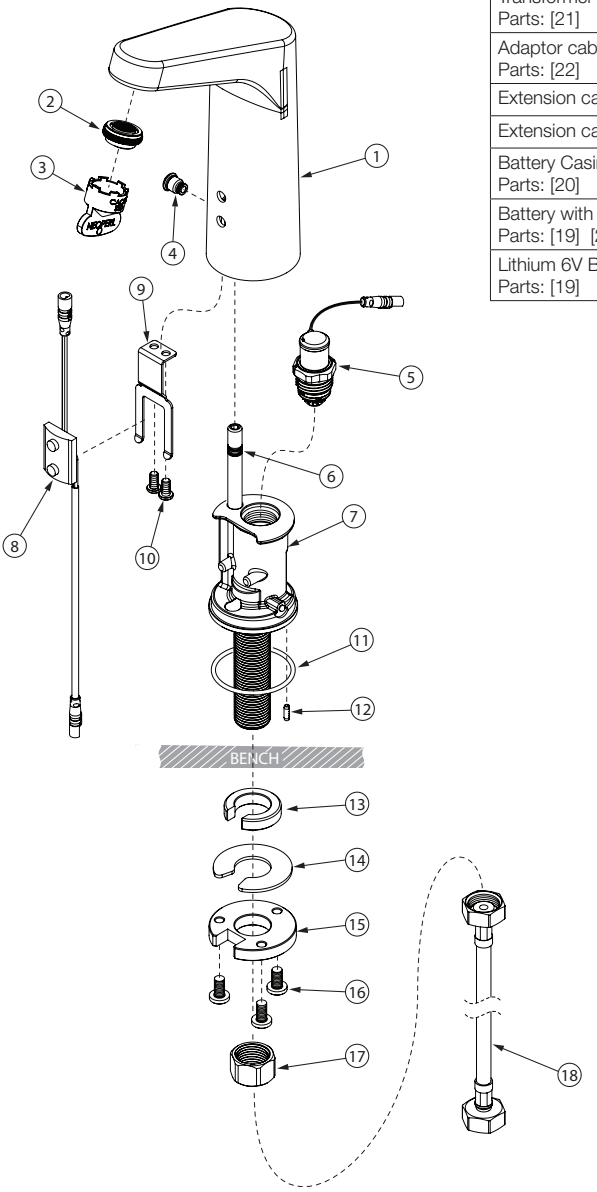
FAULT / SYMPTOM	CAUSE	RECTIFICATION
Leaking or dripping water from outlet	Solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid membrane for debris. Remove debris and/or replace solenoid if damaged.
	Supply water pressure is too high. Incorrect installation	Check water pressure and install a pressure reduction valve if greater than 500 kPa.
	Solenoid valve is damaged	Replace Solenoid valve.
No water flow from tap	Water turned off	Turn water on.
	Power supply is turned off	Turn on power supply.
	Sensor is covered up or detecting an object for longer than "Max Flow Time", and sensor is in "Vandalism mode"	Remove interfering object.
	Sensor is in "Cleaning Mode"	Wait until "Cleaning Mode" finishes. Turn on tap using Oras360 App. Change "Cleaning Mode" settings in Oras360 App.
	Electronic component failure – solenoid valve, sensor, battery or transformer	Access the sensor program by Oras360 App, and check for any error indication. Alternatively, check that light turns on in the sensor lens for a few seconds when power is first connected. If it does, the problem is likely to be with the solenoid. If not, either sensor, or power pack, or both may be faulty. Follow steps in Maintenance and Servicing instructions, and replace if needed. Replace battery if required.
	Power supply failure	Check that the sensor cable is not damaged or pinched between the fixing plate and tap body. Replace sensor if cable is damaged.
Water is leaking from base of tap body	Solenoid valve is damaged or O-rings are worn	Remove Solenoid and inspect. Replace solenoid or O-rings if damaged.
	Tap body is not fully engaged into tap hob base	Ensure internal components are aligned and that tap body is fully engaged into the base, being careful not to pinch any electronic cables
	Solenoid valve loose in body	Ensure solenoid valve is secure in tap body – tighten if needed, however do not overtighten.

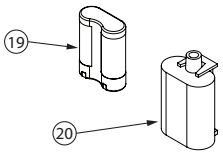
FAULT / SYMPTOM	CAUSE	RECTIFICATION
Constant flow of water	Solenoid valve is damaged or solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid membrane for debris. Remove debris and/or replace solenoid if damaged.
	Electronic component failure – solenoid valve/ sensor/ battery/ power supply	Follow steps in Maintenance and Servicing instructions and replace if needed.
	Power supply is turned off	Turn on power supply
	Sensor is constantly activated by an object in front of sensor, such as a raised sink or bowl	Remove interfering object
Tap turns on randomly or erratically	Sensor beam interference by reflections off mirror or high-visibility vest	Remove interfering object. Adjust sensor range and/or sensitivity by reprogramming the sensor
	Incompatible lighting or electrical interference in the environment	Remove interference. Adjust sensor range and/or sensitivity by reprogramming the sensor
Battery only lasts a few weeks or days	Sensor has been permanently damaged due to reversed polarity (being incorrectly connected)	Replace sensor and battery. (A new battery typically lasts between 3 to 5 years, depending on frequency of use).
Sensor red/orange light constantly blinks	Low voltage Battery is running out, or power supply is insufficient	Replace battery. Check if power cable is not pinched or damaged. Check power supply.
Water stop slowly – long past After-Flow time	Solenoid has debris caught in the mechanism	Remove solenoid and inspect solenoid membrane for debris. Remove debris and/or replace solenoid if damaged.
Low flow from tap	Debris caught in flow path	Remove aerator and/or solenoid, then inspect and clean pathway.
	Aerator or flow control is blocked by debris	Remove aerator and flow control from spout and clean debris
	Inlet hose is kinked	Re-install inlet hose without any sharp bends, replace hose if necessary

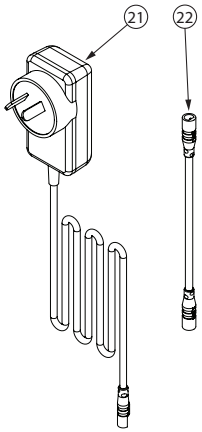
For further assistance, contact the Enware Service Team on 1300 369 273.

spare parts

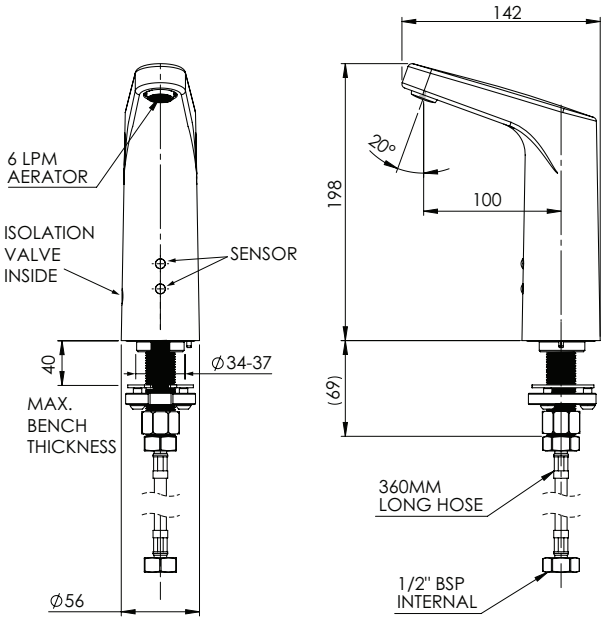
DESCRIPTION	PART CODE
Sensor 1001424V / 1009717 Parts: [8] [22]	ENMS209
Solenoid valve 199206V Parts: [5]	ENMS207
Transformer 12V 4.5m lead Parts: [21]	ENMS230
Adaptor cable 100mm Parts: [22]	693454
Extension cable 3m	673841
Extension cable 8m	673840
Battery Casing Parts: [20]	ENMS259
Battery with Casing (includes battery) Parts: [19] [20]	ENMS206
Lithium 6V Battery 2CR5 Parts: [19]	ENMS204





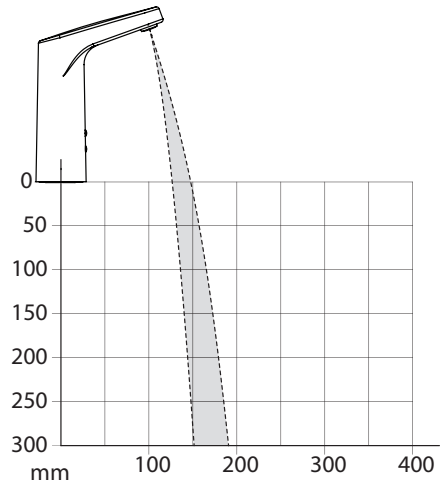


dimensions



FLOW PROJECTION

Flow Rate: 5.7 l/min
Pressure: 350 kPa
Laminar Flow
Adjustable angle



All measurements are in millimetres.

product warranty statement - WATTS AUSTRALIA

EFFECTIVE FROM 20 November 2023

This Warranty Statement applies to products supplied by Australian Valve Group Pty Ltd (ACN 068 227 270) (**AVG**) or Enware Pty Ltd (ACN 662 302 767) (**Enware**) (each of AVG and Enware, a Supplier) and installed within Australia.

Subject to the terms and conditions outlined in this Warranty Statement, each Supplier warrants to its customers that a product supplied by it (**Product**) will be free from all defects in material and workmanship under normal usage for the applicable Warranty Period (as set out in the Warranty Table below). The Warranty Period commences from the date of delivery of the relevant Product.

1. Conditions

The warranty provided under this Warranty Statement will not apply in respect of a Product (or any Product defect, fault or resulting damage) if:

(a) the Product is not installed and maintained in accordance with the requirements of the applicable laws, standards and codes (including, without limitation to, the National Construction Code Volume Three – Plumbing Code of Australia, associated reference standards as applicable at the time and AS/NZS 3500);

(b) the Product is not installed and maintained by a qualified technician in accordance with the relevant installation and operation manual and instructions; and

(c) any Product defect, faulty or resulting damage arises from:

(i) failure by you or any other person to follow the relevant manual or instructions (relating to the handling, storage, installation, fitting, connection, adjustment, maintenance or repair of the Product) published or provided by the Supplier;

(ii) failure by you or any other person responsible for the fitting, installation, or other work on the Product to follow or conform to applicable laws, standards and codes (including, without limitation to, the AS/NZ 3500 set of Standards, all applicable State and Territory Plumbing Codes, the Plumbing Code of Australia and directions and requirements of local and other statutory authorities);

(iii) any parts or components not manufactured by the Supplier (or otherwise not authorised by the Supplier) are installed or combined with the Product, without the prior authorisation of the Supplier; or

(iv) any act or circumstance beyond our control including, without limitation to, accident, abnormal use, vandalism, fouling caused by foreign material, damage from adverse water conditions, chemical, acts of God, damage to buildings, other structures and infrastructure and loss or damage during transit or transportation of the Product, or any abuse, misuse, misapplication, improper installation or connection, or improper maintenance or alteration of the Product.

2. Make a claim

To make a claim under this Warranty Statement, you must notify the relevant Supplier in writing within 7 days of any alleged defect in the Product coming to your attention and provide the Supplier with proof of your purchase of the Product to the relevant Supplier:

(a) If the Product is supplied by **AVG**, please contact AVG by telephone at 1800 284 287, or by email via its online portal https://www.wattsau.com.au/support.

(b) If the Product is supplied by **Enware**, please complete the Product Service Request form (ENF091), which is available on request from our office (see contact details below), or online via https://www.enware.com.au/warranty-service-form/. All notifications and accompanying forms must be sent to Enware marked for the attention of Enware, 9 Endeavour Road, Caringbah NSW 2229. Enware can also be contacted by telephone (1300 369 273) or by email (info@enware.com.au).

On receipt of a notification from you of a claim under this Warranty Statement, the relevant Supplier may contact you requesting you provide reasonably additional evidence, information or details about your claim, or requiring that the relevant Product should be returned to the Supplier (in accordance with the Supplier's instructions) for inspection and testing.

Your failure to comply with any such request within a reasonable amount of time may result in your claim under this Warranty Statement being rejected.

3. Our responsibilities

(a) In the event that the Supplier is reasonably satisfied that there is a defect in the relevant Product within the applicable Warranty Period, the Supplier will, at its option, replace the Product, supply an equivalent product or repair the Product, free of charge. Your costs in making a warranty claim under this Warranty Statement, including any costs in relation to freight, collection, delivery and installation, are to be borne and paid by you. However, if in respect of a Product, it is indicated in the Warranty Table that labour support will be provided, and the Supplier is reasonably satisfied that a defect in the Product takes place during the period that labour support will be provided as indicated in the Warranty Table, the Supplier will bear the costs for delivery, repair and installation of the replacement Product (as applicable).

(b) TO THE EXTENT PERMITTED BY LAW AND SUBJECT TO PARAGRAPH 4 BELOW AND THE OPERATION OF THE AUSTRALIAN CONSUMER LAW:

(i) THE WARRANTY SET OUT IN THIS WARRANTY STATEMENT IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE SUPPLIER WITH RESPECT TO THE RELEVANT PRODUCT;

(ii) THE SUPPLIER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED;

(iii) THE SUPPLIER HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND

(iv) THE REMEDY DESCRIBED IN THIS WARRANTY STATEMENT SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY, AND THE SUPPLIER SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOST PROFITS OR THE COST OF REPAIRING OR REPLACING OTHER PROPERTY WHICH IS DAMAGED IF THE PRODUCT DOES NOT WORK PROPERLY.

4. Australian Consumer Law

This paragraph 4 applies if you are a 'Consumer' (as defined in section 3 of the Australian Consumer Law (**ACL**)) and the Product or services supplied to you falls within the goods or services which, for the purposes of the ACL, are of a kind ordinarily acquired for personal, domestic or household use or consumption.

The Products and services provided by the Supplier come with guarantees that cannot be excluded under the ACL, and noting in this Warranty Statement should be interpreted as attempting to exclude, restrict or modify such guarantees or your rights under the ACL. For major failures with any services, you are entitled:

(c) to cancel your service contract with us; and

(d) to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with Products. If a failure with the Product or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the Products and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the Products or service'.

5. Warranty table

*the applicable period commences on the date of delivery of the Product.

PRODUCT GROUP	PRODUCT SERIES CODES	WARRANTY PERIOD (YEARS)*	LABOUR SUPPORT (YEARS)*
Enware Electronic Sensor	ENM	3	2

1300 369 273
info@enware.com.au
enware.com.au